



## XPO Logistics Ranked #1 by Shippers for On-Time Pickup and Delivery Among National Less-Than-Truckload Carriers

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### *Leads in six additional categories in 2015 Mastio Survey*

**GREENWICH, Conn. - April 21, 2016** - XPO Logistics, Inc. (NYSE: XPO), the second largest less-than-truckload (LTL) carrier in North America, has been awarded top honors in eight categories in the 2015 Mastio LTL Carrier Customer Value and Loyalty Report. XPO is a top ten global provider of transportation and logistics services, including LTL, freight brokerage, supply chain, last mile, intermodal, drayage, truckload, expedite, managed transportation and global forwarding.

Surveyed shippers ranked XPO highest among national LTL carriers in the categories of:

- Trustworthiness
- Shipments picked up when promised
- Shipments delivered when promised
- Ability to meet appointment times for pick-up
- Shipments delivered with no shortages
- Competitive transit times
- Billing accuracy
- Claims processing

Tony Brooks, president-less-than-truckload for XPO Logistics, said, "Trustworthy, on-time pickup and delivery is paramount to every customer relationship. It's gratifying that LTL shippers in North America have recognized XPO as the leader in these categories, and in many other important areas of customer service. Every employee on our LTL team shares in this honor: our professional drivers, dockworkers, customer service representatives, and the dedicated operations and sales teams that lead our service centers."

This is the 11th consecutive year that Mastio & Company has published the LTL Carrier Customer Value and Loyalty Report, which quantifies the perceptions of shippers who utilize LTL carriers in the United States. The 2015 findings were based on more than 6,000 observations documented during interviews with 2,021 shippers. Twenty-six LTL carriers qualified for inclusion in the report.

#### **About XPO Logistics, Inc.**

XPO Logistics, Inc. (NYSE: XPO) is a top ten global provider of cutting-edge supply chain solutions to the most successful companies in the world. The company provides services for truckload brokerage and transportation, last mile logistics, engineered supply chain solutions, high-value-add warehousing and distribution, ground and air expedite, less-than-truckload transportation, intermodal, drayage, managed transportation and global forwarding. XPO serves more than 50,000 customers with a highly integrated network of over 89,000 employees and 1,443 locations in 33 countries. XPO's corporate headquarters is in Greenwich, Conn., USA, and its European headquarters is in Lyon, France. [www.xpo.com](http://www.xpo.com)

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