# **XPOLogistics**

## XPO Logistics Announces Third Quarter 2020 Results

vember 5, 2020

## nd across service offerings and geographies

Provides 2020 guidance for fourth quarter and full year adjusted EBITDA and free cash flow

GREENWICH, Conn., Nov. 05, 2020 (GLOBE NEWSWIRE) -- XPO Logistics. Inc. (NYSE: XPO) today announced its financial results for the third quarter 2020. Revenue increased to \$4.22 billion, compared with \$4.15 billion for the third quarter 2019. Net income attributable to common shareholders was \$84 million, compared with \$117 million for the third quarter 2019. Operating income was \$223 million, compared with \$229 million for the third quarter 2019. Diluted earnings per share was \$0.83, compared with \$1.14 for the third quarter 2019.

Adjusted net income attributable to common shareholders, a non-GAAP financial measure, was \$86 million for the third quarter 2020, compared with \$121 million for the same period in 2019. Adjusted diluted earnings per share, a non-GAAP financial measure, was \$0.84 for the third quarter 2020, compared with \$1.18 for the same period in 2019. GAAP and adjusted diluted EPS for the third quarter 2020 were impacted by approximately \$0.25 related to a higher income tax rate and \$0.07 related to higher init est expense, compared with the same period last year

Adjusted earnings before interest, taxes, depreciation and amortization ("adjusted EBITDA"), a non-GAAP financial measure, was \$439 million for the third quarter 2020, compared with \$438 million for the same period in 2019

For the third quarter 2020, the company generated \$298 million of cash flow from operations and \$247 million of free cash flow, a non-GAAP financial measure. Reconciliations of non-GAAP financial measures used in this release are provided in the attached financial tables. 2020 Guidance

The company expects to generate:

Adjusted EBITDA of \$400 million to \$410 million for the fourth guarter 2020, and adjusted EBITDA of approximately \$1.35 billion for the full year 2020; and

• Free cash flow of \$25 million to \$50 million for the fourth quarter 2020, and free cash flow of approximately \$500 million for the full year 2020.

### **CEO** Comments

Brad Jacobs, chairman and chief executive officer of XPO Logistics, said, "Our business rebounded dramatically in the third quarter. Revenue, adjusted EBITDA, adjusted EPS and free cash flow were all decisively higher than expected. Our growth was broad-based, spanning ou service offerings and geographies.

"Supply chain outsourcing is accelerating, and e-commerce continues to be a huge tailwind for us, particularly in contract logistics and last mile. We grew our last mile revenue by 11% in the quarter, year-over-year, by leveraging our North American hubs and XPO Direct network. In truck brokerage, we realized revenue growth of 27%, with a 13% increase in net revenue per load. Our XPO Connect technology is a major driver of these results — all of our non-asset transportation services now use this powerful platform to manage their freight movements."

Jacobs continued, "Importantly, in North American less-than-truckload, our focus on yield, service and efficiency improved our third quarter operating ratio to 81.7%, the best operating ratio of any quarter in the history of our LTL operation. Our adjusted OR was also a record at 79.7%."

As of September 30, 2020, the company had access to approximately \$3.1 billion of total liquidity, including \$2.0 billion of cash and cash equivalents and \$1.1 billion of available borrowing capacity.

## Third Quarter 2020 Results by Segment

• Transportation: The company's transportation segment generated revenue of \$2.68 billion for the third quarter 2020, unchanged from the same period a year ago.

Operating income for the transportation segment was \$202 million for the third quarter 2020, compared with \$208 million for the same period in 2019. Adjusted EBITDA for the segment was \$329 million for the quarter, compared with \$333 million for the same period in 2019. Segment operating income and adjusted EBITDA for the third quarter 2020 include a \$6 million impact from COVID-related costs, including \$4 million in less-than-truckload

In North American less-than-truckload (LTL), yield excluding fuel increased by 1.7% year-over-year for the third quarter 2020. The third quarter operating ratio for LTL was a quarterly record at 81.7%. Adjusted operating ratio, a non-GAAP financial measure, was also a record at 79.7%, an improvement of 110 basis points year-over-year. Excluding gains from sales of real estate in both periods, adjusted operating ratio improved by 100 basis point

• Logistics: The company's logistics segment generated revenue of \$1.58 billion for the third quarter 2020, compared with \$1.51 billion for the same period in 2019. Segment revenue growth was led by strong demand from e-commerce and other consumer-related verticals, partially offset by COVID impacts in other areas and the company's exit from certain low-margin business.

Logistics segment operating income was \$77 million for the third guarter 2020, compared with \$61 million for the same period in 2019, Adjusted EBITDA was \$162 million for the guarter, compared with \$142 million for the same period in 2019. The increases in operating income and adjusted EBITDA are primarily related to the increase in segment revenue, partially offset by higher labor and facility costs. Segment operating income and adjusted EBITDA for the third guarter 2020 include a \$3 million impact from COVID-related costs.

• Corporate: Corporate expense was \$56 million for the third quarter 2020, compared with \$40 million for the same period in 2019. The year-over-year increase in corporate expense was primarily due to higher expenses for incentive compensation, insurance and purchased services

### Conference Call

The company will hold a conference call on Friday, November 6, 2020, at 8:30 a.m. Eastern Time. Participants can call toil-free (from US/Canada) 1-877-269-7756; international callers dial +1-201-689-7817. A live webcast of the conference will be available on the investor relations area of the company's website, <u>xpo.com/investors</u>. The conference will be archived until December 6, 2020. To access the replay by phone, call toil-free (from US/Canada) 1-877-660-6853; international callers dial +1-201-612-7415. Use participant passcode 13711605.

## About XPO Logistics

XPO Logistics, Inc. (NYSE: XPO) is a top ten global logistics provider of cutting-edge supply chain solutions to the most successful companies in the world. The company operates as a highly integrated network of people, technology and physical assets in 30 countries, with 1,499 locations and approximately 97,000 employees. XPO uses its network to help more than 50,000 customers manage their goods most efficiently throughout their supply chains. XPO's corporate headquarters are in Greenwich, Conn., USA, and its European headquarters are in and approxin nce. xpo.com Lyon, France

### Non-GAAP Financial Measures

As required by the rules of the Securities and Exchange Commission ("SEC"), we provide reconciliations of the non-GAAP financial measures contained in this press release to the most directly comparable measure under GAAP, which are set forth in the financial tables attached to this release.

XPO's non-GAAP financial measures for the three and nine months ended. September 30, 2020 and 2019 used in this release include: earnings before interest, taxes, depreciation and amortization ("EBITDA"), adjusted EBITDA and adjusted EBITDA margin on a consolidated basis and for our transportation and logistics segments; free cash flow; adjusted net income attributable to common shareholders and adjusted earnings per share (basis) and follated) ("adjusted EPS"), net revenue for our transportation and logistics segments; free cash flow; adjusted net income attributable to common shareholders and adjusted operating ratic doerating ratio for our North American tuss-than-truckided business.

We believe that the above adjusted financial measures facilitate analysis of our ongoing business operations because they exclude items that may not be reflective of, or are unrelated to, XPO and its business segments' core operating performance, and may assist investors with comparisons to prior periods and assessing trends in our underlying businesses. Other companies may calculate these non-GAAP financial measures differently, and therefore our measures may not be comparable to similarly titled measures of other companies. These non-GAAP financial measures should only be used as supplemental measures of our operating performance.

Adjusted EBITDA, adjusted net income attributable to common shareholders and adjusted EPS include adjustments for transaction and integration costs, as well as restructuring costs and other adjustments as set forth in the attached tables. Transaction and integration adjustments for transaction and integration costs, consulting fees, retention awards, and, in the case of acquisitions, internal salaries and wages (to the extent the individuals are assigned full-lime to integration adtranscription activities) and cartain costs related to integrating and converging IT systems. Restructuring costs primarily relate to severance costs associated with business optimization initiatives. Management uses these non-GAAP financial measures in making financial, operating and planning decisions and evaluating XPO's and each business segment's ongoing performance.

We believe that free cash flow is an important measure of our ability to repay maturing debt or fund other uses of capital that we believe will enhance stockholder value. We calculate free cash flow as adjusted net cash provided by operating activities, less payment for purchases of property and equipment, this proceeds from said of property and equipment, this proceeds from said of property and equipment, this proceeds from said of property and equipment, this provided by operating activities defined as net cash provided by operating activities, less payment for purchases of property and equipment, this proceeds from said of property and equipment, this provided by operating activities defined as net cash provided by operating activities, less payment for purchases of property and equipment, this proves comparability from period to period by removing the impact of our capital structure (interest and financing expenses), asset base (depreciation and amortization), tax impacts and other adjusted EPS improve the comparability of our operating activities and theready asset on the tatached tables that management has determined are not reflective of our core operating activities. We believe that adjusted net income attributable to common shareholders and adjusted EPS improve the comparability of our operating results from period to period by removing the impact of crain costs and gains that management has determined are not reflective of our core operating activities. We believe that adjusted operating income and adjusted deperating ratio for our North American less-than-truckload by tensoring the cost of transportation and services, in particular the cost of tuel, incurred in the reporting period as set out in the attached tables. We believe that adjusted operating including the impact of period preson income incurred in the reporting period as set out in the attached tables.

With respect to our fourth quarter and full year 2020 financial targets for adjusted EBITDA and free cash flow, a reconciliation of these non-GAAP measures to the corresponding GAAP measures is not available without unreasonable effort due to the variability and complexity of the reconciling items described above that we exclude from these non-GAAP target measures. The variability of these items may have a significant impact on our future GAAP financial results and, as a result, we are unable to prepare the forward-looking statement of income and statement of each flows prepared in accordance with GAAP that out ob required to produe such a reconciliation.

### Forward-looking Statements

This release includes forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended, including the company's fourth quarter and full year 2020 financial targets for adjusted EBITDA and free cash flow. All statements other than statements of historical fact are, or may be deemed to be, forward-looking statements. In some cases, forward-looking statements can be identified by the use of forward-looking tartes were as 'anticipate,' "estima" "believes,' "continue,'' coult,'' "main,'' point,'' "proteid,''' "should, ''' will' "expect,'' '' abjective,'' formation,'' '' coultock,'' feftor,'' trajectory' or the negative of these terms or other company. These forward-looking statements are based on certain assumptions and analyses made by us in light of our experience and our perception of historical tereds, current conditions and expected future nce of developments, as well as other factors we believe are appropriate in the circumstances.

These forward-booking statements are subject to known and unknown risks, uncertainties and assumptions that may cause actual results, levels of activity, performance or achievements to be materially different from any future results, levels of activity, performance or achievements to be materially different from any future results, levels of activity, performance or achievements to be materially different from any future results, levels of activity, performance or achievements by such forward-booking statements. Factors that might cause or contribute to a material difference include the risks discussed in our filings with the SEC and the following, the severity, magnitude, duration and aftereffects of the COVID-19 pandemices, parked entities (including equipment), envice centers and warehouses, to our customers' demands; our ability to successfully integrate and realize anticipated synergies, cost savings and profit improvement opportunities with respect to acquired companies; our ability to develop and implement suitable information technology systems and prevent failures in the breaches of such systems; our substantial indebtedness; our ability to relation shifts to riske dott and equity capital; our ability to implement our cost and revenue initiatives; our ability to maintain positive relationships with our network of third-party transportation providers, our ability to materian qualified divers; ligitadin related to alleged misclassification of independent contractors and securities class accested with abor disputes at our customers and afforts by tabor organizations to organize our employees; risks associated with eding benefit plans for our current and former employees; fluctuations in currency exchange rates; fluctuations in nurency exchange rates; fluctuations in incleding titged and floating fluctuation prevent failures that disputes at our customers and affect actions, including trade compliance benefits, plante and the equipties and the actival including trade compliance benefities and astant exclua res in or

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## XPO Logistics, Inc.

## Condensed Consolidated Statements of Income (Loss) (Unaudited)

(In millions, except per share data)

\$	2020 4,221 2,038	<b>2019</b> \$ 4,154	<b>2020</b> \$ 11,5	37 \$	2019 12,51
\$		\$ 4,154	\$ 11,5	37 \$	12.51
	2,038				
	2,038				
		2,068	5,5	77	6,27
	1,461	1,401	4,1	91	4,22
	499	456	1,6	56	1,39
	3,998	3,925	11,4	24	11,89
	223	229	1	63	61
	(20)	(11)	(5	9)	(41
	-	(5)		5)	:
	-	-			
	86	75	2	40	21
	157	170	(1	3)	43
	59	34		2)	9
	98	136	(*	1)	33
	(5)	(6)			(21
\$	93	\$ 130	\$ (1	5) \$	31
\$	84	\$ 117	\$ (1	7)\$	28
\$	0.93	\$ 1.27	\$ (0.1	8) \$	2.9
\$	0.83	\$ 1.14	\$ (0.1	8)\$	2.6
	91	92		91	9
	102	102		91	10
ects the net impact of d	irect and incre	mental COVID-19-re	lated costs of \$9 n	iillion an	d \$60 million,
	\$ \$ \$	499 3,998 223 (20) - - - - - - - - - - - - -	$\begin{array}{c c c c c c c c c c c c c c c c c c c $	$\begin{array}{c c c c c c c c c c c c c c c c c c c $	$\begin{array}{c c c c c c c c c c c c c c c c c c c $

<sup>(2)</sup> Net income (loss) attributable to common shareholders reflects the following items: Non-cash allocation of undistributed earnings \$ 9\$ 12 \$ - \$ 28 Preferred dividends 1 2 2

(3) The sum of quarterly net income (loss) attributable to common shareholders and earnings (loss) per share may not equal year-to-date amounts due to differences in the weighted-average number of shares outstanding during the respective periods and the impact of the two-class method of calculating earnings (loss) per share.

# XPO Logistics, Inc. Condensed Consolidated Balance Sheets (Unaudited)

# (In millions, except per share data)

	Se	ptember 30, 2020	December 31, 2019
ASSETS			
Current assets			
Cash and cash equivalents	\$	2,025 \$	377
Accounts receivable, net of allowances of \$79 and \$58, respectively		2,624	2,500
Other current assets		435	465
Total current assets		5,084	3,342
Long-term assets			
Property and equipment, net of \$2,435 and \$2,054 in accumulated depreciation, respectively		2,573	2,704
Operating lease assets		2,221	2,245
Goodwill		4,506	4,450
Identifiable intangible assets, net of \$914 and \$850 in accumulated amortization, respectively		994	1,092
Other long-term assets		367	295
Total long-term assets		10,661	10,786
Total assets	\$	15,745 \$	14,128
LIABILITIES AND STOCKHOLDERS' EQUITY			
Current liabilities			
Accounts payable	\$	1,025 \$	1,157
Accrued expenses		1,855	1,414
Short-term borrowings and current maturities of long-term debt		130	84
Short-term operating lease liabilities		461	468
Other current liabilities		177	135
Total current liabilities		3,648	3,258
Long-term liabilities			
Long-term debt		6,545	5,182
Deferred tax liability		494	495
Employee benefit obligations		157	157
Long-term operating lease liabilities		1,763	1,776
Other long-term liabilities		353	364
Total long-term liabilities		9,312	7,974

Stockholders' equity Convertible perpetual preferred stock, \$0.001 par value; 10 shares authorized; 0.07 of Series A shares issued and outstanding as of September 30, 2020 and December 31, 2019, respectively

41

Common stock, \$0.001 par value; 300 shares authorized; 91 and 92 shares issued and		
outstanding as of September 30, 2020 and December 31, 2019, respectively	-	-
Additional paid-in capital	1,971	2,061
Retained earnings	766	786
Accumulated other comprehensive loss	 (129)	 (145)
Total stockholders' equity before noncontrolling interests	2,649	2,743
Noncontrolling interests	 136	153
Total equity	 2,785	2,896
Total liabilities and equity	\$ 15,745	\$ 14,128

## XPO Logistics, Inc. Condensed Consolidated Statements of Cash Flows (Unaudited) (In millions)

	Nine Months Ended September 30,				
		2020	2019		
Operating activities					
Net income (loss)	\$	(11) \$	333		
Adjustments to reconcile net income (loss) to net cash from operating activities					
Depreciation, amortization and net lease activity		572	546		
Stock compensation expense		50	48		
Accretion of debt		14	16		
Deferred tax expense		4	26		
Debt extinguishment loss		-	5		
Unrealized (gain) loss on foreign currency option and forward contracts		(1)	5		
Gains on sales of property and equipment		(68)	(73)		
Other		46	17		
Changes in assets and liabilities					
Accounts receivable		(152)	(190)		
Other assets		(52)	(12)		
Accounts payable		(105)	(153)		
Accrued expenses and other liabilities		395	(126)		
Net cash provided by operating activities		692	442		
Investing activities					
Payment for purchases of property and equipment		(377)	(413)		
Proceeds from sale of property and equipment		148	192		
Cash collected on deferred purchase price receivable		-	186		
Other		5	-		
Net cash used in investing activities		(224)	(35)		
Financing activities		<u> </u>			
Proceeds from issuance of debt		1,155	1,751		
Proceeds from borrowings related to securitization program		48	-		
Proceeds from borrowings on ABL facility		820	1,690		
Repayment of borrowings on ABL facility		(620)	(1,690)		
Repayment of debt and finance leases		(65)	(850)		
Payment for debt issuance costs		(21)	(28)		
Purchase of noncontrolling interests		(21)	-		
Repurchase of common stock		(114)	(1,347)		
Change in bank overdrafts		20	2		
Payment for tax withholdings for restricted shares		(21)	(11)		
Other		1	4		
Net cash provided by (used in) financing activities		1,182	(479)		
Effect of exchange rates on cash, cash equivalents and restricted cash		(2)	(7)		
Net increase (decrease) in cash, cash equivalents and restricted cash		1,648	(79)		
Cash, cash equivalents and restricted cash, beginning of period		387	514		
Cash, cash equivalents and restricted cash, end of period	\$	2,035 \$	435		

Transportation Summary Financial Table (Unaudited)

(In millions)

	Three Mo	nths Ended	September	30,	Nine Mo	nths End	ed September	30,
	 2020	201	9	Change %	 2020		2019	Change %
Revenue	\$ 2,675	\$	2,684	-0.3%	\$ 7,261	\$	8,090	-10.2%
Cost of transportation and services	1,860		1,889	-1.5%	5,061		5,714	-11.4%
Net revenue <sup>(1)</sup>	 815		795	2.5%	 2,200		2,376	-7.4%
Direct operating expense	 326		310	5.2%	 955		947	0.8%
Sales, general and administrative expense								
Salaries and benefits	155		156	-0.6%	501		489	2.5%
Other sales, general and administrative expense	48		43	11.6%	194		127	52.8%
Purchased services	31		32	-3.1%	90		92	-2.2%
Depreciation and amortization	 53		46	15.2%	 153		142	7.7%
Total sales, general and administrative expense	 287		277	3.6%	 938		850	10.4%
Operating income <sup>(2)</sup>	\$ 202	\$	208	-2.9%	\$ 307	\$	579	-47.0%
Other income (3)	 13		8	62.5%	 40		24	66.7%
Total depreciation and amortization	 114		110	3.6%	 337		334	0.9%
EBITDA (1)	\$ 329	\$	326	0.9%	\$ 684	\$	937	-27.0%
Transaction and integration costs	 -		-	NM	 20		1	NM
Restructuring costs	-		7	-100.0%	24		21	14.3%
Adjusted EBITDA (1) (4)	\$ 329	\$	333	-1.2%	\$ 728	\$	959	-24.1%
Adjusted EBITDA margin <sup>(1) (5)</sup>	 12.3%		12.4%		 10.0%		11.9%	

NM - Not meaningful.

<sup>(1)</sup> See the "Non-GAAP Financial Measures" section of the press release.

(2) Operating income for the three and nine months ended September 30, 2020 reflects the net impact of direct and incremental COVID-19-related costs of \$6 million and \$34 million, respectively.

(3) Other income consists of pension income and is included in Other income in the Condensed Consolidated Statements of Income (Loss).

<sup>(4)</sup> For purposes of the summary financial table, Adjusted EBITDA is reconciled to Operating income.

(5) Adjusted EBITDA margin is calculated as Adjusted EBITDA divided by Revenue.

Transportation Key Data by Service Offering (Unaudited) (In millions)

	т	hree Months End	ed Septemi	Nine Months Ended September 30,				
		2020		2019	2	2020		2019
Revenue								
North America								
Freight Brokerage	\$	695	\$	633	\$	1,769	\$	1,876
Less-Than-Truckload		941		987		2,652		2,925
Last Mile		243		219		662		655
Managed Transport		96		134		253		400
Total North America		1,975		1,973		5,336		5,856
Europe								
Freight Brokerage and Truckload		434		450		1,201		1,393
Less-Than-Truckload		234		240		637		742
Total Europe		668		690		1,838		2,135
Global Forwarding		75		74		212		229
Eliminations		(43)		(53)		(125)		(130)
Total Revenue	\$	2,675	\$	2,684	\$	7,261	\$	8,090
Net Revenue								
North America								
Freight Brokerage	\$	123	\$	114	\$	326	\$	368
Less-Than-Truckload		416		412		1,118		1,183
Last Mile		85		74		236		214
Managed Transport		21		23		65		78
Total North America		645		623		1,745		1,843
Europe		154		154		415		486
Global Forwarding		16		18		40	-	47
Total Net Revenue <sup>(1)</sup>	\$	815	\$	795	\$	2,200	\$	2,376
Net Revenue %								
North America								
Freight Brokerage		17.7%		18.1%		18.4%		19.6%
Less-Than-Truckload		44.2%		41.8%		42.2%		40.4%
Last Mile		35.1%		33.5%		35.7%		32.6%
Managed Transport		21.7%		17.0%		25.5%		19.4%
Total North America		32.7%		31.6%		32.7%		31.5%
Europe		23.1%		22.4%		22.6%		22.8%
Global Forwarding		21.1%		24.9%		19.2%		20.9%
Overall Net Revenue %		30.5%		29.6%		30.3%		29.4%
Direct Operating Expense								
North America								
Freight Brokerage	\$	25	\$	23	\$	71	\$	69
Less-Than-Truckload		156		151		464		463
Last Mile		27		24		82		67
Managed Transport		14		12		44		46
Total North America		222		210		661		645
Europe		101		97		287		293
Global Forwarding		3		3		7		9
Total Direct Operating Expense	\$	326	\$	310	\$	955	\$	947

 $^{(1)}$  See the "Non-GAAP Financial Measures" section of the press release.

Less-Than-Truckload revenue is before intercompany eliminations and includes revenue from the Company's trailer manufacturing business.

## XPO Logistics North American Less-Than-Truckload Summary Data Table (Unaudited)

	 Three Months Ended September 30,				 Nine Mor	ths E	Ended September 30,	
	 2020		2019	Change %	 2020		2019	Change %
Pounds per day (thousands)	69,952		73,055	-4.2%	66,730		74,150	-10.0%
Shipments per day	50,953		53,075	-4.0%	48,393		52,517	-7.9%
Average weight per shipment (in pounds)	1,373		1,376	-0.3%	1,379		1,412	-2.3%
Gross revenue per shipment	\$ 292.45	\$	295.79	-1.1%	\$ 290.92	\$	297.27	-2.1%
Gross revenue per hundred weight (including fuel surcharges)	\$ 21.30	\$	21.49	-0.9%	\$ 21.10	\$	21.05	0.2%
Gross revenue per hundred weight (excluding fuel surcharges)	\$ 18.90	\$	18.58	1.7%	\$ 18.57	\$	18.19	2.1%
Average length of haul (in miles)	837.2		817.5		822.7		809.9	
Total average load factor (1)	24,205		23,700	2.1%	24,191		23,330	3.7%
Average age of tractor fleet (years)	5.36		5.06					
Number of working days	64.0		63.5		191.5		190.0	

(1) Total average load factor equals freight pound miles divided by total linehaul miles.

## XPO Logistics North American Less-Than-Truckload

Adjusted	Operating	Ratio

<sup>(</sup>Unaudited) (In millions)

Three Mo	onths Ended Septem	nber 30,	Nine Mor	ths Ended Septem	ber 30,
2020	2019	Change %	2020	2019	Change %

Revenue (excluding fuel surcharge revenue)	\$ 825	\$ 839	-1.7%	\$ 2,300	\$	2,482	-7.3%
Fuel surcharge revenue	 108	 135	-20.0%	323		404	-20.0%
Revenue	933	 974	-4.2%	2,623		2,886	-9.1%
Salaries, wages and employee benefits	443	454	-2.4%	1,296		1,350	-4.0%
Purchased transportation	89	97	-8.2%	246		305	-19.3%
Fuel and fuel-related taxes	46	65	-29.2%	138		205	-32.7%
Other operating expenses	87	90	-3.3%	307		285	7.7%
Depreciation and amortization	55	57	-3.5%	169		169	0.0%
Maintenance	24	26	-7.7%	67		80	-16.3%
Rents and leases	17	12	41.7%	47		36	30.6%
Purchased labor	 2	 1	100.0%	 4	_	5	-20.0%
Operating income <sup>(1)</sup>	 170	 172	-1.2%	349		451	-22.6%
Operating ratio <sup>(2)</sup>	 81.7%	 82.3%		 86.7%	_	84.4%	
Transaction and integration costs	 -	 -	NM	5		-	NM
Restructuring costs	-	1	-100.0%	5		3	66.7%
Amortization expense	8	8	0.0%	25		25	0.0%
Other income (3)	 12	 6	100.0%	33		17	94.1%
Adjusted operating income <sup>(4)</sup>	\$ 190	\$ 187	1.6%	\$ 417	\$	496	-15.9%
Adjusted operating ratio (4) (5) (6)	 79.7%	 80.8%		 84.1%		82.8%	

NM - Not meaningful.

(1) Operating income for the three and nine months ended September 30, 2020 reflects the net impact of direct and incremental COVID-19-related costs of \$4 million and \$25 million, respectively.

<sup>(2)</sup> Operating ratio is calculated as (1 - (Operating income divided by Revenue)).

(3) Other income primarily consists of pension income and is included in Other income on the Condensed Consolidated Statement of Income (Loss).

(4) See the "Non-GAAP Financial Measures" section of the press release.

<sup>(5)</sup> Adjusted operating ratio is calculated as (1 - (Adjusted operating income divided by Revenue)).

(6) Excluding the impact of gains on real estate transactions from both periods, the Adjusted operating ratio decreased by 100 basis points from 83.5% in the third quarter of 2019 to 82.5% in

the third quarter of 2020 and increased by 170 basis points from 84.8% in the first nine months of 2019 to 86.5% in the first nine months of 2020.

Summary Financial Table (Unaudited) (In millions) Three Months Ended September 30, Nine Months Ended September 30, 2020 2020 2019 2019 Change % Change % \$ 1,580 \$ 1,510 4.6% \$ 4,421 \$ 4,530 -2.4% Revenue Cost of transportation and services 212 217 -2.3% 608 658 -7.6% Net revenue (1) 1.368 1,293 5.8% 3 813 3.872 -1.5% Direct operating expense 1.135 1.091 4.0% 3.237 3.278 -1.3% Sales, general and administrative expense Salaries and benefits 88 80 10.0% 290 249 16.5% Other sales, general and administrative expense 26 18 44.4% 90 50 80.0% Purchased services 20 20 0.0% 58 60 -3.3% Depreciation and amortization 22 23 -4.3% 66 67 -1.5% 156 141 Total sales, general and administrative expense 10.6% 504 426 18.3% 72 168 -57.1% Operating income (2) 77 61 26.2% \$ Other income (3) 5 20.0% 20 17 17.6% 6 Total depreciation and amortization 4.1% 225 201 11.9% 76 73 139 EBITDA (1) 159 14.4% 386 \$ 317 \$ -17.9% Transaction and integration costs NM NM 3 28 320.0% Restructuring costs -100.0% 21 5 3 Adjusted EBITDA (1) (4) 162 142 14.1% 366 391 -6.4% \$ Adjusted EBITDA margin (1) (5) 8.6% 9.4% 8.3% 10.3%

Logistics

NM - Not meaningful.

<sup>(1)</sup> See the "Non-GAAP Financial Measures" section of the press release.

(2) Operating income for the three and nine months ended September 30, 2020 reflects the net impact of direct and incremental COVID-19-related costs of \$3 million and \$24 million, respectively.

<sup>(3)</sup> Other income consists of pension income and is included in Other income in the Condensed Consolidated Statements of Income (Loss).

<sup>(4)</sup> For purposes of the summary financial table, Adjusted EBITDA is reconciled to Operating income.

<sup>(5)</sup> Adjusted EBITDA margin is calculated as Adjusted EBITDA divided by Revenue.

## Logistics Key Data by Geography (Unaudited) (In millions)

	Th	ree Months End	ed Septemb	er 30,	Nine Months Ended September 30,				
	2	2020		2019	2	2020	2	019	
Revenue									
North America	\$	583	\$	622	\$	1,696	\$	1,828	
Europe		997		888		2,725		2,702	
Total revenue	\$	1,580	\$	1,510	\$	4,421	\$	4,530	
Net revenue									
North America	\$	562	\$	594	\$	1,624	\$	1,751	
Europe		806		699		2,189		2,121	
Total net revenue <sup>(1)</sup>	\$	1,368	\$	1,293	\$	3,813	\$	3,872	
Direct operating expense									
North America	\$	507	\$	534	\$	1,509	\$	1,580	
Europe		628		557		1,728		1,698	
Total direct operating expense	\$	1,135	\$	1,091	\$	3,237	\$	3,278	
Gross margin									
North America	\$	55	\$	60	\$	115	\$	171	

Europe	178	142	461	423
Total gross margin	\$ 233	\$ 202	\$ 576	\$ 594
Gross margin %				
North America	9.4%	9.7%	6.7%	9.4%
Europe	17.9%	16.0%	16.9%	15.6%
Total gross margin %	14.7%	13.4%	13.0%	 13.1%

(1) See the "Non-GAAP Financial Measures" section of the press release.

### XPO Corporate Sum mary of Sales, General and Administrative Expense (Unaudited) (In millions) Three Months Ended September 30, Nine Months Ended September 30, 2020 2019 Change % 2020 2019 Change % Sales, general and administrative expense 26 23 75 44.0% Salaries and benefits \$ \$ 13.0% \$ 108 \$ 333.3% 233.3% Other sales, general and administrative expense 13 3 30 9 Purchased services 14 11 27.3% 68 33 106.1% Depreciation and amortization 3 0.0% 10 11 -9.1% 3 Total sales, general and administrative expense (1) \$ 56 \$ 40 40.0% \$ 216 \$ 128 68.8%

(1) Sales, general and administrative expense for the three and nine months ended September 30, 2020 reflects the net impact of direct and incremental COVID-19-related costs of \$- million and\$2 million, respectively.

Intersegment Eliminations
Summary Financial Table
(Unaudited)
(In millions)

	Three Months Ended September 30,				Nine Months Ended September 30,				
	2020		2019		2020	2019			
Revenue	\$	(34)	\$	(40)	\$ (95)	\$ (108)			
Cost of transportation and services		(34)		(38)	(92)	(100)			
Net revenue <sup>(1)</sup>		-		(2)	(3)	(8)			
Direct operating expense		-		-	(1)	(1)			
Sales, general and administrative expense									
Salaries and benefits		(1)		(1)	-	(4)			
Other sales, general and administrative expense		1		(1)	(1)	(2)			
Purchased services		-		-	(1)	(1)			
Depreciation and amortization		-		-		-			
Total sales, general and administrative expense		-		(2)	(2)	(7)			
Operating income	\$		\$		\$ -	\$ -			

Note: Intersegment Eliminations represent intercompany activity between the Company's reportable segments that is eliminated upon consolidation. The difference between operating income component line items in the Condensed Consolidated Statements of Income (Loss) and the sum of the respective line items from the Transportation and Logistics Summary Financial Tables and Corporate Summary of Sales, General and Administrative Expense above represents intercompany eliminations between our reportable segments. The table above summarizes the intersegment eliminations by line item.

<sup>(1)</sup> See the "Non-GAAP Financial Measures" section of the press release.

## Reconciliation of Non-GAAP Measures XPO Logistics, Inc. Consolidated Reconciliation of Net Income (Loss) to Adjusted EBITDA (Unaudited) (In millions)

	Three Months Ended September 30,				0,	Nine Months Ended September 30,					
		2020		2019	Change %		2020	-	2019	Change %	
Net income (loss) attributable to common shareholders (1)	\$	84	\$	117	-28.2%	\$	(17)	\$	282	-106.0%	
Distributed and undistributed net income (1) (2)		9		13	-30.8%		2		30	-93.3%	
Net income attributable to noncontrolling interests		5		6	-16.7%		4		21	-81.0%	
Net income (loss)		98		136	-27.9%		(11)		333	-103.3%	
Debt extinguishment loss		-		-	NM		-		5	-100.0%	
Interest expense		86		75	14.7%		240		218	10.1%	
Income tax provision (benefit)		59		34	73.5%		(2)		99	-102.0%	
Depreciation and amortization expense		193		186	3.8%		572		546	4.8%	
Unrealized (gain) loss on foreign currency option and forward contracts		-	_	(4)	-100.0%	_	(1)	_	5	-120.0%	
EBITDA <sup>(3)</sup>	\$	436	\$	427	2.1%	\$	798	\$	1,206	-33.8%	
Transaction and integration costs		3		-	NM		93		2	NM	
Restructuring costs		-		11	-100.0%		53		28	89.3%	
Adjusted EBITDA (3)	\$	439	\$	438	0.2%	\$	944	\$	1,236	-23.6%	
Revenue	\$	4,221	\$	4,154	1.6%	\$	11,587	\$	12,512	-7.4%	
Adjusted EBITDA margin <sup>(3) (4)</sup>		10.4%		10.5%			8.1%		9.9%		

NM - Not meaningful.

(1) The sum of quarterly net income (loss) attributable to common shareholders and distributed and undistributed net income (loss) may not equal year-to-date amounts due to the impact of the two-class method of calculating earnings (loss) per share.

(2) Relates to the Series A Preferred Stock and is comprised of actual preferred stock dividends and the non-cash allocation of undistributed earnings.

(3) See the "Non-GAAP Financial Measures" section of the press release. Adjusted EBITDA was prepared assuming 100% ownership of XPO Logistics Europe.

 $^{\rm (4)}$  Adjusted EBITDA margin is calculated as Adjusted EBITDA divided by Revenue.

Reconciliation of Non-GAAP Measures

XPO Logistics, Inc.

Consolidated Reconciliation of GAAP Net Income (Loss) and Net Income (Loss) Per Share to

Adjusted Net Income and Adjusted Net Income Per Share (Unaudited)

(In millions, except per share data)

Three Months Ended

GAAP net income (loss) attributable to common shareholders Debt extinguishment loss Unrealized (gain) loss on foreign currency option and forward contracts	202 \$	2 <b>0</b> 84	2 \$	019	20	)20	20	40
Debt extinguishment loss	\$	84	¢					19
				117	\$	(17)	s	282
		-		-		-		5
		-		(4)		(1)		5
Impairment of customer relationship intangibles		-		-		-		6
Transaction and integration costs		3		-		93		2
Restructuring costs		-		11		53		28
Income tax associated with the adjustments above (1)		(1)		(2)		(36)		(12)
Impact of noncontrolling interests on above adjustments		-		-		(1)		(1)
Allocation of undistributed earnings		-		(1)		(7)		(3)
Adjusted net income attributable to common shareholders <sup>(2)</sup>	\$	86	\$	121	\$	84	\$	312
Adjusted basic earnings per share <sup>(2)</sup>	s	0.94	\$	1.31	\$	0.91	\$	3.21
Adjusted diluted earnings per share <sup>(2)</sup>	\$	0.84	\$	1.18	\$	0.82	\$	2.91
Weighted-average common shares outstanding								
Basic weighted-average common shares outstanding		91		92		91		97
Diluted weighted-average common shares outstanding		102		102		102		107
(1) This line item reflects the aggregate tax benefit (provision) of all non-tax related adjustments reflected in the table above. The detail by line item is as	s follows:	:						
Debt extinguishment loss	\$	-	\$	-	\$	-	\$	1
Unrealized (gain) loss on foreign currency option and forward contracts		-		(1)		-		1
Impairment of customer relationship intangibles		-		-		-		2
Transaction and integration costs		1		-		23		-
Restructuring costs		-		3		13		8
	\$	1	\$	2	\$	36	\$	12

The income tax rate applied to reconciling items is based on the GAAP annual effective tax rate, excluding discrete items and contribution- and margin-based taxes.

 $^{(2)}$  See the "Non-GAAP Financial Measures" section of the press release.

## Reconciliation of Non-GAAP Measures XPO Logistics, Inc. Reconciliation of Cash Flows from Operating Activities to Free Cash Flow (Unaudited) (In millions)

	Three Months Ended September 30,					Nine Months Ended September 30,				
		2020		2019		2020		2019		
Net cash provided by operating activities	\$	298	\$	278	\$	692	\$	442		
Cash collected on deferred purchase price receivable		-		49		-		186		
Adjusted net cash provided by operating activities		298		327		692		628		
Payment for purchases of property and equipment		(122)		(177)		(377)		(413)		
Proceeds from sale of property and equipment		71		107		148		192		
Free Cash Flow <sup>(1)</sup>	\$	247	\$	257	\$	463	\$	407		

 $^{(1)}$  See the "Non-GAAP Financial Measures" section of the press release.

## Reconciliation of Non-GAAP Measures XPO Logistics, Inc. Reconciliation of GAAP Revenue to Net Revenue for North American Truck Brokerage (Unaudited) (In millions, except for Ioad data)

	Three Months Ended September 30,											
		2020		2019	Change %							
Revenue	\$	426	\$	336	26.9%							
Cost of transportation and services		366		284								
Net revenue <sup>(1)</sup>		60		52	17.1%							
Number of loads (thousands)		217		209								
Net revenue per load (1)	\$	277.51	\$	246.27	12.7%							

<sup>(1)</sup> See the "Non-GAAP Financial Measures" section of the press release.

# **XPOLogistics**

Source: XPO Logistics, Inc.