



XPO Logistics Automates Reverse Logistics for E-commerce Returns Management in France

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GREENWICH, Conn., May 18, 2021 (GLOBE NEWSWIRE) -- [XPO Logistics, Inc.](#) (NYSE: XPO), a leading global provider of transportation and logistics solutions, has deployed an automated solution to manage high-volume reverse logistics for a fashion e-commerce customer in France. The solution integrates multiple technologies, including a state-of-the-art mechanized sortation system, to handle throughput of up to 12 million returned products per year.

[Returns management](#) is a fast-growing area of outsourced logistics in the e-commerce and omnichannel sectors. XPO customizes solutions to each customer's requirements; in this instance, eight automated sorting lines for apparel and one line for shoes are integrated with touchless scanner technology. The computerized scanners use machine vision to read color codes instead of bar codes, accelerating the routing of sorted products on conveyors according to condition: ready for inspection, damaged or return to retail.

To manage cardboard waste, XPO has deployed an industrial baling press to compact used cartons, reducing environmental impacts and increasing the recycling value.

Malcolm Wilson, chief executive officer, XPO Logistics Europe, said, "By automating logistics processes to achieve specific results, our engineering teams make supply chains more efficient and create supportive work environments for our employees. Automation also improves the all-important consumer experience for our e-commerce customers."

About XPO Logistics

XPO Logistics, Inc. (NYSE: XPO) provides cutting-edge supply chain solutions to the most successful companies in the world. The company is the second largest contract logistics provider and the second largest freight broker globally, and a top three less-than-truckload provider in North America. XPO uses a highly integrated network of 1,621 locations in 30 countries to serve more than 50,000 customers. Approximately 140,000 team members, including 108,000 employees and 32,000 temporary workers, help XPO's customers manage their supply chains most efficiently. The company's corporate headquarters are in Greenwich, Conn., USA, and its European headquarters are in Lyon, France. Visit [xpo.com](#) for more information, and connect with XPO on [Facebook](#), [Twitter](#), [LinkedIn](#), [Instagram](#) and [YouTube](#).

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