# UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 8-K

**CURRENT REPORT** 

Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (Date of earliest event reported): November 2, 2016

XPO LOGISTICS, INC.

(Exact name of registrant as specified in its charter)

Delaware (State or other jurisdiction of incorporation) 001-32172 (Commission 03-0450326 (I.R.S. Employer Identification No.)

Five Greenwich Office Park, Greenwich, Connecticut 06831 (Address of principal executive offices)

(855) 976-6951

(Registrant's telephone number, including area code)

N/A

(Former name or former address, if changed since last report)

Check	Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:					
	Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)					
	Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)					
	Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))					
	Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))					

#### Item 7.01. Regulation FD Disclosure.

On November 2, 2016, XPO Logistics, Inc. (the "Company") released a slide presentation expected to be used by the Company in connection with certain future investor presentations, together with a corresponding script. Copies of the slide presentation and script are attached as Exhibit 99.1 and Exhibit 99.2, respectively, to this Current Report on Form 8-K.

The slide presentation and script should be read together and with the Company's filings with the Securities and Exchange Commission, including the Quarterly Report on Form 10-Q for the quarter ended September 30, 2016.

The information furnished in this Item 7.01, including Exhibit 99.1 and Exhibit 99.2, shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended (the "Exchange Act"), or otherwise subject to the liabilities of that Section, and shall not be deemed to be incorporated by reference into any filing of the Company under the Exchange Act or the Securities Act of 1933, as amended, except to the extent that the registrant specifically incorporates any such information by reference.

#### Item 9.01. Financial Statements and Exhibits.

(d) Exhibits

Exhibit
No. Exhibit Description

99.1 Investor Presentation, dated November 2, 2016

99.2 Investor Presentation Script, dated November 2, 2016

SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Date: November 2, 2016 XPO LOGISTICS, INC.

By: /s/ Gordon E. Devens Gordon E. Devens

Gordon E. Devens Chief Legal Officer

### EXHIBIT INDEX

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# **XPO Investor Presentation and Transcript**

November 2016

### **Disclaimers**

#### Non-GAAP Financial Measures

Non-GAAP Financial Measures

This document contains certain non-GAAP financial measures as defined under rules of the Securities and Exchange Commission ("SEC"), including adjusted net income (loss) attributable to common shareholders and adjusted earnings per share ("adjusted EPS") for the three- and nine-month periods ended September 30, 2016; earnings and adjusted earnings before interest, taxes, depreciation and amortization ("EBITDA" and "adjusted EBITDA", respectively) for the three- and nine-month periods ended September 30, 2016 and 2015, on a consolidated basis and for the company's transportation and logistics segments; and free cash flow for the three- and nine-month periods ended September 30, 2016. As required by SEC rules, we provide reconciliations of these historical measures to the most directly comparable measure under United States generally accepted accounting principles ("GAAP"), which are set forth in the financial tables attached to this document. With respect to our 2016, 2017 and 2018 financial targets of adjusted EBITDA and our 2016 target of free cash flow, each of which is a non-GAAP measure, a reconciliation of the non-GAAP measure to the corresponding GAAP measure is not available without unreasonable effort due to the variability and complexity of the non-cash and other items described below that we exclude from the non-GAAP target measure. The variability of these items may have a significant impact on our future GAAP financial results and, as a reconciliation. We believe that free cash flow is an important measure of uncome and statement of cash flow, prepared in accordance with GAAP, that would be required to produce such a reconciliation. We believe that free cash flow is an important measure of our ability to repar measure of uncome and statement of cash flow, prepared in accordance with GAAP, that would be required to produce such a reconciliation. We believe that free cash flow is an important measure of our ability to repay maturing debt or fund other uses of capital that we believe will enhance stockholder value. We believe that EBITDA and adjusted EBITDA improve comparability from period to period by removing the impact of our capital structure (interest expense from our outstanding debt), asset base (depreciation and amortization) tax consequences, and the nonrecurring items noted in the reconciliation. We believe that adjusted net income (loss) attributable to common shareholders and adjusted EPS improve the comparability of our operating results from period to period by removing the impact of nonrecurring expense items such as one-time transaction-related costs. In addition to its use by management, we believe that EBITDA and adjusted EBITDA are measures widely used by securities analysts, investors and others to evaluate the financial performance of companies in our industry. Other companies may calculate EBITDA and adjusted EBITDA differently, and therefore our measure may not be comparable to similarly titled measures of other companies. Free cash flow, EBITDA, adjusted EBITDA, adjusted ret income (loss) attributable to common shareholders and adjusted EPS are not measures of financial performance or liquidity under GAAP and should not be considered in isolation or as an alternative to net income, cash flows from operating activities and other measures determined in accordance with GAAP. Items excluded from EBITDA and adjusted EBITDA are significant and necessary components of the operations of our business, and, therefore, EBITDA and adjusted EBITDA should only be used as a supplemental measure of our operating performance

#### Forward-looking Statements

This document includes forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended, including our financial targets; the expected effects of the recent sale of our North American truckload business, including the expected improvement in our growth rate and return on capital and the expected reduction in our capital expenditures, the cyclicality of our business and our annual cash interest expense; expected industry growth rates; our expected ability to capital and the expected reduction in our capital experientines, the cyclicality of our obstiness and our annual cash interest expense, expected industry grown rates, our expected ability to generate profit improvement opportunities, including through cost rationalization, global procurement and the cross-fertilization of best practices. All statements other than statements of historical fact are, or may be deemed to be, forward-looking statements. In some cases, forward-looking statements can be identified by the use of forward-looking terms such as "anticipate," "estimate," "believe," "continue," "intend," "may," "plan," "potential," "predict," "should," "will," "expect," "objective," "projection," "forecast," "goal," "guidance," "outlook," "effort," "target" or the negative of these terms or other comparable terms. However, the absence of these words does not mean that the statements are not forward-looking. These forward-looking statements are based on certain assumptions and analyses made by us in light of our experience and our perception of historical trends, current conditions and expected future developments, as well as other factors we believe are appropriate in the circumstances

These forward-looking statements are subject to known and unknown risks, uncertainties and assumptions that may cause actual results, levels of activity, performance or achievements to be materially different from any future results, levels of activity, performance or achievements expressed or implied by such forward-looking statements. Factors that might cause or contribute to a material difference include the risks discussed in our filings with the SEC and the following: economic conditions generally; competition and pricing pressures; our ability to align our investments in capital assets, including equipment, service centers and warehouses, to our customers' demands; our ability to successfully manage our growth, including by maintaining effective internal controls; our ability to successfully integrate and realize anticipated synergies, cost savings and profit improvement opportunities with respect to acquired companies; our ability to retain our and our acquired businesses' largest customers; our ability to develop and implement suitable information technology systems; our substantial indebtedness; our ability to raise debt and equity capital; our ability to attract and retain key employees to execute our strategy, including retention of acquired companies' key employees; our ability to maintain positive relationships with our network of third-party transportation providers; our ability to attract and retain qualified drivers; litigation, including litigation related to alleged misclassification of independent contractors; labor matters, including our ability to manage our subcontractors, and risks associated with labor disputes at our customers and efforts by labor organizations to organize our employees; risks associated with our self-insured claims; risks associated with defined benefit plans for our current and former employees; fluctuations in currency exchange rates; fluctuations in fixed and floating interest rates; our ability to execute our growth strategy through acquisitions; fuel price and fuel surcharge changes; weather and other service disruptions; governmental regulation; and governmental or political actions, including the United Kingdom's likely exit from the European Union. All forward-looking statements set forth in this document are qualified by these cautionary statements and there can be no assurance that the actual results or developments anticipated by us will be realized or, even if substantially realized, that they will have the expected consequences to or effects on us or our business or operations. Forward-looking statements set forth in this document speak only as of the date hereof, and we do not undertake any obligation to update forward-looking statements to reflect subsequent events or circumstances, changes in expectations or the occurrence of unanticipated events, except to the extent required by law

Investor Presentation November 2016



## XPO Is at an Inflection Point for EBITDA and Cash Generation

- Numerous company-specific margin improvement opportunities, regardless of the macro environment
- ► A \$1 trillion addressable opportunity, with less than 1.5% market share
- Accelerating EBITDA and cash generation, while investing in growth
- Cutting-edge technology that differentiates XPO across lines of business
- Global scale, well-diversified by service offerings, geographies and customer verticals
- A strong presence in high-growth e-commerce sector
- Contract logistics, last mile and truck brokerage that are resilient to economic cycles
- A high-return model, with low maintenance capex requirements
- World-class operators and executives who are laser-focused on driving results

We have a well-defined bridge to our EBITDA target of \$1.575 billion for 2018

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## We Are a Top 10 Global Logistics Company

### 2017 Targets

Revenue: Approximately \$15 billion Adjusted EBITDA: At least \$1.35 billion

# LOGISTICS High-Value-Add Services

#### 37% of Revenue

- Omni-Channel and E-Commerce Fulfillment
- Reverse Logistics
- Technology-Enabled Managed Transportation
- High-Value-Add Warehousing and Distribution
- Supply Chain Optimization

# TRANSPORTATION Freight Is Moved Using Optimal Mode

#### 63% of Revenue

- Truckload Transport and Brokerage, Expedite
- Last Mile
- Intermodal and Drayage
- Less-Than-Truckload
- Global Forwarding

We use our highly integrated network of people, technology and physical assets to help customers manage their goods more efficiently throughout their supply chains

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# Global Scale with Well-Diversified Business Mix

Key Metrics		
Customers	Over 50,000	
Employees	86,000	
Locations	1,425	
Countries of Operation	34	
Contract Logistics Facilities	151 million sq. feet (14 million sq. meters)	

<sup>(1)</sup> FY2015 total revenue pro forma for acquisition; includes recently divested North American truckload business; percentages may not add to 100% due to rounding

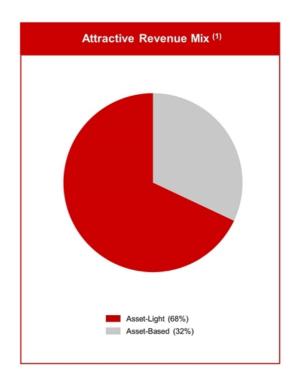
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## **Extensive Customer Service Infrastructure and Capacity**

Comprehensive network meticulously built to add value to customers and generate high returns for shareholders:

- ► **Talent:** Top operators with highly engaged employees
- ▶ Technology: Best-in-class, proprietary applications integrated on cloud-based platform
- ► Ground transportation assets: 16,000 owned tractors; 39,500 trailers; 9,400 53-ft. intermodal boxes; and 9,000 chassis
- Non-asset transportation network: 10,000 trucks contracted via independent owner-operators; and more than 1 million brokered trucks
- ► Facility assets: 434 cross-docks; and 748 contract logistics facilities



(1) Projected revenue mix as of FY2016, excluding truckload for the full year

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## **XPO Leads the Industry in Rapid Technology Development**

- Highly scalable and integrated system
- On-cloud technology leads to more agility and ease of enhancements
- ▶ Global IT team of approximately 1,500 professionals
- Differentiated competitive advantages:
  - Proprietary Freight Optimizer freight brokerage system
  - Proprietary Rail Optimizer intermodal system
  - Proprietary expedite bidding portal
  - Patented last mile applications
  - Sophisticated logistics technology, including advanced robotics
- ▶ \$425 million IT budget in 2016

Our IT is a major reason why customers trust us each day with 150,000 ground shipments and more than 5 billion inventory units

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# **Highly Skilled Management Team**

Bradley Jacobs Chief Executive Officer	United Rentals, United Waste	
Lori Blaney VP, Sales and Customer Solutions, Less-Than-Truckload	Con-way	
Michael Borman Chief Commercial Officer	IBM, SunGard	
Tony Brooks President, Less-Than-Truckload	Sysco, Dean Foods, Frito-Lay, Roadway	
Ashfaque Chowdhury President, Supply Chain–Americas and Asia Pacific	New Breed	
Troy Cooper Chief Operating Officer	United Rentals, United Waste	
<mark>Jean-Luc Declas</mark> Senior VP, Development, Supply Chain–Europe	Norbert Dentressangle, Giraud Logistics	
Gordon Devens Chief Legal Officer	AutoNation, Skadden Arps	
Bill Fraine COO, Supply Chain, Americas	New Breed, FedEx	
Ramon Genemaras Chief Transformation Officer	Johnson Controls, Tyco, CHEP, GE	
Luis Angel Gómez Managing Director, Transport–Europe	Norbert Dentressangle, Christian Salvesen	
John Hardig Chief Financial Officer	Stifel Nicolaus, Alex. Brown	

Partial list, in alphabetical order

# **Highly Skilled Management Team (Cont'd)**

Oakleaf Waste Management	
DHL, American Express, Staples	
Chubb Group, PepsiCo	
3PD, Affinity Logistics, GeoLogistics	
Hunt & Gather, Thomson Reuters	
Goldman Sachs, UBS, JPMorgan Chase	
3PD, Ryder, Cardinal Logistics	
Knight Transportation, C.H. Robinson	
General Electric, NBC Universal	
tradeMONSTER	
Pacer	
Norbert Dentressangle, NYK Logistics	

Partial list, in alphabetical order

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# Serving Blue Chip Customers in Every Major Vertical





















































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# Serving Blue Chip Customers in Every Major Vertical (Cont'd)

















































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## < 1.5% Current Share of \$1 Trillion Addressable Opportunity

Industry Sector Size	in Billions <sup>(1)</sup>			
Ordered by Share of XPO's Revenue				
Contract Logistics	~\$120			
North American Less-Than-Truckload	~\$35			
European Transport (2)	~\$455			
North American Truckload and Expedite	~\$375			
North American Intermodal and Drayage	~\$22			
North American Last Mile	~\$13			

#### **Investment in Sales Growth**

- Doubling strategic account executives and adding at least 50 local account executives
- Rolled out common CRM platform to increase visibility across organization
- Implemented growth-based incentives and advanced training to drive crossselling across XPO's offerings



- (1) Includes only North American and European markets. Sources include: Armstrong & Associates, Norbridge, Inc., EVE Partners LLC, FTR Associates, SJ Consulting Group, Inc., Bureau of Economic Analysis, US Department of Commerce, A.T. Kearney, Transport Intelligence, American Trucking Associations, Technavio, Bain & Company, Wall Street
- research and management estimates

  (2) European road transport size across all of Europe and European truck brokerage

  (3) Service categories are North American expedite, intermodal, last mile, brokerage, LTL and supply chain; European transport and supply chain; and global forwarding



# **Leading Position in Some of the Fastest Growing Industry Sectors**

		As Percent of XPO's Gross Revenue (1)	Projected Industry Growth Rate X GDP (2)
Contract Logistics	<ul> <li>#2 largest global provider and e-fulfillment leader in Europe</li> <li>Non-commoditized service offering with multiple specializations</li> </ul>	37%	2 – 3x
North American Less-Than-Truckload	<ul> <li>#2 largest LTL provider in North America: 99% of U.S. zip codes</li> <li>Highest service levels in the industry for on-time performance</li> </ul>	24%	1 – 1.5x
Truck Brokerage and Expedite	<ul> <li>#2 largest global freight brokerage firm</li> <li>Largest manager of expedited shipments in North America</li> </ul>	8%	2 – 4x
Intermodal and Drayage	<ul> <li>#3 largest intermodal provider in North America; leading drayage network</li> <li>A leader in cross-border Mexico freight movements by rail</li> </ul>	6%	3 – 5x
Last Mile	<ul> <li>#1 last mile logistics provider for heavy goods in North America</li> <li>Fast-growing sector with tailwinds from e-commerce and outsourcing</li> </ul>	6%	5 – 6x

Projected revenue mix as of FY2016, excluding truckload for the full year
 Sources include: Armstrong & Associates, Norbridge, Inc., EVE Partners LLC, FTR Associates, SJ Consulting Group, Inc., Bureau of Economic Analysis, US Department of Commerce, A.T. Kearney, Transport Intelligence, American Trucking Associations, Technavio, Wall Street Research and management estimates

# Well-Defined Bridge to 2018 Target of \$1.575 Billion EBITDA Company-Specific Initiatives Are Independent of Macro

### 10% adjusted EBITDA margin achievable by 2018

- Equates to 200 basis points of margin improvement, compared with 2016 projection excluding truckload for the full year
- ► Includes ~\$120 million from original LTL profit improvement plan
- Includes optimizing \$13 billion of spend across purchased services, shared services, technology infrastructure and real estate
- Includes benefiting from operating leverage of global fixed-cost infrastructure

### Cross-fertilization of best practices to optimize network

- Knowledge-sharing currently underway in supply chain, LTL, shared services
- Large impact in areas like warehouse operations, cross dock operations, maintenance, safety, training and HR



# Contract Logistics Long-Term Recurring Revenue

Asset-light business characterized by long-term contractual relationships, low cyclicality and a high-value-add component that minimizes commoditization

- Deep expertise in high-growth sectors that trend toward outsourcing: retail, e-commerce, high tech, aerospace, telecom, healthcare and agriculture
- Leading e-fulfillment provider in Europe
- Low capex requirements as a percentage of revenue lead to strong free cash flow conversion and ROIC
- Five-year average contract tenure with high renewal rates
- Global footprint makes XPO particularly attractive to multinational customers
- \$1+ billion global sales pipeline





# Freight Brokerage

## High Growth and High Return

Non-asset business that places shippers' freight with qualified carriers through brokers that match capacity with shipper demand

- Variable cost model is resilient across the cycle
- High free cash flow conversion and minimal capex
- Fragmented market with opportunity to expand
- Outsourcing trends drive growth at multiples of GDP
- Continuously improving productivity through technology and the tenure of the sales force
- Pricing accuracy enabled by XPO's proprietary algorithms





## **Last Mile**

## Demand Propelled by Major Tailwinds

Asset-light business that arranges the final stage of heavy goods delivery from distribution centers or retail stores to end consumers' home or business

- Customers include nearly all of the top 30 big-box retailers and e-tailers in the U.S.
- On track to facilitate 12 million deliveries in 2016
- E-commerce and omni-channel are catalysts
- Best-in-class proprietary customer experience technology
- Shifting third party LTL spend to XPO LTL to bring margin in-house
- Scalability via LTL cross-dock utilization
- Launched last mile service in the UK and experiencing high demand from Eurozone
- Closed \$74 million of new business in the first nine months of 2016, with over \$250 million in the pipeline



## **North American LTL**

### Rapid Progress on Profit Improvement Plan

Asset-based business utilizing employee drivers, a fleet of tractors and trailers for line-haul, pick-up and delivery of pallets, and a network of terminals

- ▶ Grew operating income by 40% in Q3 2016 year-over-year
- ▶ Ahead of plan to improve annual profit by \$170 to \$210 million by late 2017, with a \$130 million run rate achieved in first 12 months post-acquisition
- Network covers 99% of postal codes across the U.S.
- Transportation veteran Tony Brooks, LTL president, has focused the team on customer satisfaction, operating performance and profitable results

#### Recognized as Best-In-Class

Mastio's 2015 LTL Carrier Customer Value and Loyalty Report ranked XPO #1 in the following categories:

- Trustworthiness
- · Shipments picked up when promised
- · Shipments delivered when promised
- · Ability to meet appointment times
- · Shipments delivered with no shortages
- Billing accuracyClaims processing





## **Intermodal and Drayage**

## Benefiting from Mexico Near-Shoring

Asset-light business that arranges the long-haul portion of containerized freight, including rail brokerage, local drayage and on-site operational services

- 3rd largest intermodal provider in North America
- 9,400 53-ft. intermodal boxes and 9,000 chassis
- Leading drayage capacity of 2,200 independent owner-operators, with access to over 25,000 additional drayage trucks
- Near-shoring of manufacturing in Mexico is a strong cross-border tailwind
- Long-term sales potential for truck-to-rail conversion
- Proprietary Rail Optimizer IT is a growth engine
- Increasing customer satisfaction by achieving best-ever on-time performance





# **European Transport** *Largest Owned Fleet in Europe*

# Leading European transport platform providing less-than-truckload, truckload, truck brokerage, and new last mile service

- Road transport across all of Europe is a \$455 billion sector, of which XPO has less than 1% share
- Leading LTL provider in Western Europe
- Lane density covering regions producing~90% of the eurozone's GDP
- Balanced non-asset and asset-based model
  - 8,000 owned trucks
  - 3,400 trucks contracted through owner-operators
  - Access to over 12,000 additional independent carriers





# Integrated, Cloud-Based IT Platform Adds Value to Service Lines

#### **Contract Logistics**

- Proprietary management systems handle complete logistics processes: packaging, e-fulfilment, warehousing, distribution, reverse logistics, omni-channel, aftermarket, etc.
- ▶ Highly engineered solutions are tech-enabled

#### **European Transport**

- U.S. IT best practices application lowers costs and offers enhanced data analytics
- Freight Optimizer being rolled out for cross-European visibility and execution

#### Intermodal / Drayage

- Proprietary Rail Optimizer system rolled out in 2015 facilitates seamless, door-to-door movements of long haul freight
- Constant communication with railroads and real-time delivery updates to customers

#### Less-Than-Truckload

- Rolled out new handhelds for dock workers, drivers and weights/inspections
- Proprietary algorithms for pricing, line-haul, pickup and delivery to be deployed

#### **Last Mile**

- Patented technology enables real-time visibility and management of customer satisfaction
- Online order creation and management
- Customer satisfaction-focused design

#### Truck Brokerage / Expedite

- Freight Optimizer offers powerful tools to source optimal capacity for each load
- Largest web-based TMS for expedite in North America, developed over 20 years





# **Rock Solid Financial Strength**

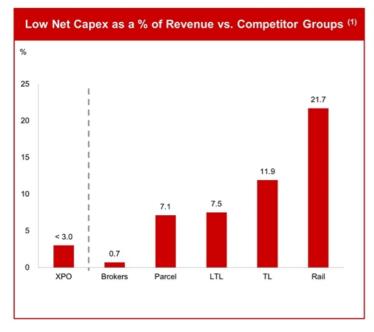
- Accelerating free cash flow
  - At least \$175 million of free cash flow targeted for full year 2016
- ▶ Highly flexible net capex of less than 3% of revenue, with ability to decrease in a downturn
- ► Long-term leverage target of 3 4x net debt / EBITDA
- ▶ Approximately 89% of debt will not mature until 2021 or later
- Covenant-lite debt terms

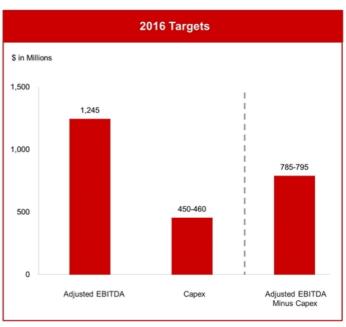
Free cash flow is operating cash flow minus net capital expenditures

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## **Cash Flow Profile**

# Flexible asset / non-asset model gives XPO the ability to meet customers' needs while enhancing returns





(1) Brokers include CH Robinson, Echo Global Logistics and Expeditors International; Parcel includes FedEx and UPS; LTL includes Old Dominion Freight Line, YRC Worldwide, ArcBest and Saia; TL includes Swift Transportation, Werner Enterprises, Knight Transportation and Heartland Express; Rail includes CSX Rail Corp, Norfolk Southern, Union Pacific, Kansas City Southern, Canadian Pacific Railway and Canadian National Railway Company

## **Third Quarter 2016 Highlights**

- ▶ \$3.7 billion of gross revenue
- ▶ \$21.3 million of net income, \$49.8 million of adjusted net income (1)
- ▶ \$352.7 million of adjusted EBITDA (1)
- ▶ \$137.0 million of cash flow from operations
- ▶ \$64.8 million of free cash flow (1)
- ▶ 28.1% transportation net revenue margin, compared with 22.6% in Q3 2015
- ▶ 40% increase in LTL operating income versus last year's second quarter, pre-acquisition
- ► Logistics revenue increase of 36% and operating income increase of 109% benefited from a continued e-commerce tailwind in North America and Europe

XPO named Fortune 500's fastest-growing company

(1) See appendix for reconciliations of adjusted net income and adjusted EBITDA to GAAP net income, and free cash flow to cash flow from operations

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# Strategic Sale of Asset-Based Truckload Operation

On October 27, 2016, XPO completed the sale of its North American truckload operation to TransForce for \$558 million in cash, subject to customary adjustments:

- The transaction is expected to:
  - Improve XPO's growth rate
  - Increase return on capital
  - Reduce annual capex requirements
  - Lessen the cyclicality of the business
- Proceeds used to pay down debt

XPO's focus is on services where the company holds leadership positions

## **Financial Outlook**

On November 2, 2016, the company affirmed these full-year financial targets:

- ▶ 2016: adjusted EBITDA of at least \$1.245 billion
- ▶ 2016: free cash flow of at least \$175 million
- ▶ 2017: adjusted EBITDA of at least \$1.350 billion
- ▶ 2018: EBITDA of at least \$1.575 billion





# **Awards and Recognitions**

- ▶ Inbound Logistics (2016) names XPO a Top 75 Green Supply Chain Partner
- Forbes (2016) ranks XPO #17 among innovative growth companies, and #263 among America's best employers
- ► French Ministry of the Environment and the French Environment and Energy Agency (2016) awards XPO the label "Objectif CO2" for the outstanding environmental performance of XPO's transport operations in Europe
- ▶ Home Depot (2015) names XPO mid-size truckload carrier of the year
- Whirlpool Corporation (2015) names XPO intermodal and LTL carrier of the year
- ▶ SmartWay (2015) honors XPO for excellence in environmental improvement
- ▶ Logistics dell'Anno Award (2015) honors XPO in Italy for supply chain innovation
- Shippers surveyed in the LTL Carrier Customer Value and Loyalty Report (2015, Mastio & Company) ranked XPO #1 among national LTL carriers for: trustworthiness; shipments picked up when promised; shipments delivered when promised; ability to meet appointment times for pick-up; shipments delivered with no shortages; competitive transit times; billing accuracy; and claims processing

## **Business Glossary**

- ▶ Contract Logistics: An asset-light, technology-enabled business characterized by long-term contractual relationships with high renewal rates, low cyclicality and a high-value-add component that minimizes commoditization. Contracts are typically structured as either fixed-variable, cost-plus or gain-share. XPO services include highly engineered solutions, e-fulfillment, reverse logistics, packaging, factory support, aftermarket support, warehousing and distribution for customers in aerospace, manufacturing, retail, life sciences, chemicals, food and beverage, and cold chain.
- Expedite: A non-asset business that facilitates time-critical, high-value or high-security shipments, usually on very short notice. Revenue is either contractual or transactional, primarily driven by unforeseen supply chain disruptions or just-in-time inventory demand for raw materials, parts or goods. XPO provides three types of expedite service: ground transportation via a network of independent contract carriers; air charter transportation facilitated by proprietary, web-based technology that solicits bids and assigns loads to aircraft; and a managed transportation network that is the largest web-based expedite management technology in North America.
- Freight Brokerage: A variable cost business that facilitates the trucking of freight by procuring carriers through the use of proprietary technology. Freight brokerage net revenue is the spread between the price to the shipper and the cost of purchased transportation. In North America, XPO has a non-asset freight brokerage business, with a network of 38,000 independent carriers. In Europe, XPO generates over €1 billion in freight brokerage revenue annually, with capacity provided by an asset-light mix of owned fleet and independent carriers.
- ▶ Global Forwarding: A non-asset business that facilitates freight shipments by ground, air and ocean. Shipments may have origins and destinations within North America, to or from North America, or between foreign locations. Services are provided through a network of market experts who provide local oversight in thousands of key trade areas worldwide. XPO's global forwarding service can arrange shipments with no restrictions as to size, weight or mode, and is OTI and NVOCC licensed.

Continued on next page

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## **Business Glossary (Cont'd)**

- Intermodal: An asset-light business that facilitates the movement of long-haul, containerized freight by rail, often with a drayage (trucking) component at either end. Intermodal is a variable cost business, with revenue generated by a mix of contractual and spot market transactions. Net revenue equates to the spread between the price to the shipper and the cost of purchasing rail and truck transportation. Two factors are driving growth in intermodal in North America: rail transportation is less expensive and more fuel efficient per mile than long-haul trucking, and rail is a key mode of transportation in and out of Mexico, where the manufacturing base is booming due to a trend toward near-shoring.
- Last Mile: A non-asset business that facilitates the delivery of goods to their final destination, most often to consumer households. XPO specializes in two areas of last mile service: arranging the delivery and installation of heavy goods such as appliances, furniture and electronics, often with a white glove component; and providing logistics solutions to retailers and distributors to support their e-commerce supply chains and omni-channel distribution strategies. Capacity is sourced from a network of independent contract carriers and technicians.
- Less-Than-Truckload (LTL): The transportation of a quantity of freight that is larger than a parcel, but too small to require an entire truck, and is often shipped on a pallet. LTL shipments are priced according to the weight of the freight, its commodity class (which is generally determined by its cube/weight ratio and the description of the product), and mileage within designated lanes. An LTL carrier typically operates a hub-and-spoke network that allows for the consolidation of multiple shipments for different customers in single trucks.
- Managed Transportation: A service provided to shippers who want to outsource some or all of their transportation modes, together with associated activities. This can include freight handling such as consolidation and deconsolidation, labor planning, inbound and outbound shipment facilitation, documentation and customs management, claims processing, and 3PL supplier management, among other things.
- ▶ **Truckload:** The ground transportation of cargo provided by a single shipper in an amount that requires the full limit of the trailer, either by dimension or weight. Cargo typically remains on a single vehicle from the point of origin to the destination, and is not handled en route. See Freight Brokerage on the prior page for additional details.

## Financial Reconciliations

The following table reconciles XPO's net income (loss) attributable to common shareholders for the periods ended September 30, 2016 and 2015 to adjusted EBITDA for the same periods.

		Reconciliat	ion of	f Non-GAAP I	Measures								
		XI	PO Lo	gistics, Inc.									
Consolida	ted	Reconciliation	n of I	Net Income (L	oss) to Adjuste	d EBI	DA						
			(Un	audited)									
(In millions)													
		Three Mo	onths Ended September 30,				Nine Months Ended September 30,						
		2016		2015	Change %	2016		2015		Change %			
Net income (loss) attributable to common shareholders	\$	13.8	\$	(93.1)	-114.8%	\$	35.8	\$	(183.5)	-119.5%			
Preferred stock beneficial conversion charge		-		(52.0)	-100.0%		-		(52.0)	-100.0%			
Distributed and undistributed net income		(1.3)		(0.7)	85.7%		(3.4)		(2.2)	54.5%			
Noncontrolling interests		(6.2)		(5.0)	24.0%		(13.2)		(0.6)	2100.0%			
Net income (loss)		21.3		(35.4)	-160.2%		52.4		(128.7)	-140.7%			
Debt commitment fees		-		-	0.0%		-		8.6	-100.0%			
Loss on conversion of convertible senior notes		-		1.1	-100.0%		0.2		8.0	-97.5%			
Loss on debt extinguishment		53.2		-	100.0%		53.2		-	100.0%			
Other interest expense		93.0		60.4	54.0%		280.6		104.3	169.0%			
Income tax provision (benefit)		2.7		1.9	42.1%		20.0		(21.3)	-193.9%			
Accelerated amortization of trade names		-		-	0.0%		-		2.4	-100.0%			
Depreciation & amortization expense		161.8		102.1	58.5%		485.4		191.9	152.9%			
Unrealized loss (gain) on foreign currency option and forward contracts		0.9		_	100.0%		(3.0)		_	100.0%			
EBITDA	\$	332.9	\$	130.1	155.9%	\$	888.8	\$	165.2	438.0%			
Transaction & integration costs		13.8		33.1	-58.3%		55.6		109.7	-49.3%			
Rebranding costs		6.0		3.3	81.8%		12.7		5.8	119.0%			
Gain on sale of intermodal equipment		-		(0.4)	-100.0%		-		(6.0)	-100.0%			
Adjusted EBITDA	\$	352.7	\$	166.1	112.3%	\$	957.1	\$	274.7	248.4%			

Refer to the "Non-GAAP Financial Measures" section on page 2 of this document. Adjusted EBITDA was prepared assuming 100% ownership of XPO Logistics Europe.



# Financial Reconciliations (Cont'd)

The following table reconciles XPO's cash flows provided by operating activities for the periods ended September 30, 2016 and 2015 to free cash flow for the same periods.

X	PO Lo	gistics, Inc	:.							
	Free	Cash Flow								
	(Un	audited)								
	(In	millions)								
	•	,								
		Three Months Ended				Nine Months Ended				
		September 30,				September 30,				
		2016	-	2015		2016	$\perp$	2015		
Cash flows provided by operating activities	\$	137.0	\$	62.6	\$	404.6	\$	39.4		
Payment for purchases of property and equipment		(94.5)		(72.5)		(318.5)		(114.4)		
Proceeds from sales of assets		22.3		14.4		57.9		38.7		
Free Cash Flow	\$	64.8	\$	4.5	\$	144.0	\$	(36.3)		

Refer to the "Non-GAAP Financial Measures" section on page 2 of this document. Free cash flow was prepared assuming 100% ownership of XPO Logistics Europe.





### November 2, 2016

#### **Presentation Script**

The following script should be read in conjunction with the accompanying slide presentation, which contains, among other information, source data for certain information set forth in the script.

Thank you for joining us. We'll start with an overview of XPO Logistics today – our scale, our value propositions for customers and investors, and the dynamics that have brought XPO to a positive inflection point in the evolution of our business. Then we'll discuss our service offerings in depth. And we'll summarize our third quarter financial results.

XPO is a top ten global logistics company, with over \$14 billion of revenue. This year, we expect to generate at least \$1.245 billion of adjusted EBITDA and \$175 million of free cash flow. Our 2017 target is at least \$1.350 billion of adjusted EBITDA, reflecting a 17% increase over our 2016 target, after excluding our divested truckload operation for the full year. For 2018, we're targeting at least \$1.575 billion of EBITDA.

There are nine main drivers moving us toward our EBITDA and cash flow targets:

- · Numerous company-specific margin improvement opportunities, regardless of the macro environment;
- A \$1 trillion addressable opportunity, with less than 1.5% market share;
- · Accelerating EBITDA and cash generation, while we're continuing to invest in growth;
- · Cutting-edge technology that differentiates XPO across lines of business;
- Global scale, well-diversified by service offerings, geographies and customer verticals;
- A strong presence in the high-growth e-commerce sector;
- · Contract logistics, last mile and truck brokerage operations that are resilient to economic cycles;
- · A high-return model, with low maintenance capex requirements; and
- World-class operators and executives who are laser-focused on driving results.

Let's look at each of these points more closely in terms of how they relate to our EBITDA bridge.

We have a well-defined plan to achieve our EBITDA target of \$1.575 billion for 2018, including a 10% adjusted EBITDA margin that year. This margin improvement of approximately 200 basis points will come largely from company-specific actions that are independent of macro conditions.

We've looked at our operations from every angle in terms of global procurement and operational excellence. Some of the larger opportunities are in the categories of centralized procurement, technology infrastructure, real estate savings, facilities management and other efficiencies.

In addition, we have a major opportunity to increase our profitability through the cross-fertilization of best practices. This is already paying dividends, given the high caliber of our operations on both sides of the Atlantic. We're sharing knowledge across all service offerings and geographies, with an emphasis on large-impact areas such as customer service, sales, safety, warehouse operations, cross-dock operations, maintenance, training and HR.

The other component of EBITDA growth is revenue. We're making sizable investments in our sales force to serve our existing customers more completely and provide more support to their supply chains. We've nearly doubled the number of strategic account executives in recent months, and have substantially grown our account executive organizations in North America and Europe. In addition, we've established growth-based incentives and gained a more holistic understanding of customer needs through our global CRM system.

Now that we've reached a key inflection point in the evolution of our business, our cash generation is accelerating significantly. We have a flexible asset/non-asset model that gives us the ability to meet customers' needs while enhancing return on capital and cash flow. We'll expand on these and other points in the company section of this presentation.

#### **Business Update**

Here's a snapshot of some recent business developments at XPO:

On October 27, 2016, we completed the strategic sale of our asset-based truckload operation in North America, the former Con-way Truckload. We had bought the truckload business a year ago as part of a package deal in the Con-way acquisition. We sold it for approximately \$558 million in cash, subject to customary adjustments.

The divestment furthered our strategy of focusing on the supply chain services where we hold leadership positions: contract logistics, truck brokerage, less-than-truckload, last mile, intermodal, drayage, expedite and managed transportation. In addition, we expect it to improve our return on capital, enhance our long-term growth rate, reduce our capex requirement, and lessen the cyclicality of our business. As the 19th largest U.S. truckload carrier, the operation lacked the scale we look for in our growth strategy.

We used the proceeds from the truckload sale to repay \$550 million of debt, resulting in an annual cash interest savings of approximately \$23 million. This followed our opportunistic refinancing of \$2.6 billion of debt on August 25, 2016, which resulted in expected annual cash savings of approximately \$40 million. In total, we reduced our expected cash interest expense by approximately \$63 million a year.

We continue to provide our customers with full truckload services through our extensive truck brokerage network, which is the second largest in the world. In North America, our network includes approximately 38,000 independent carriers representing over a million trucks.

Brokerage is a service that's gaining us share with our existing customer base, driven by a mix of outsourcing, supplier consolidation and cross-selling. As one example, our largest brokerage customer in the last holiday season didn't use us at all for brokerage 12 months earlier; we cross-sold brokerage to that company through our logistics business. Most customers in our other lines of business need truckload service.

Our last mile operation is also taking share, and margins are expanding. Last mile is a service that benefits from e-commerce, which is predicted to grow globally at 13% to 19% through at least 2018. Given the projected demand for e-fulfillment, and our foothold along the e-commerce supply chain, this represents tremendous growth potential. We closed \$74 million of new business in the first nine months of 2016, with over \$250 million in the pipeline.

Our LTL business is exceeding expectations. In the third quarter, we grew operating income in LTL by a remarkable 40% over third quarter last year, which was pre-acquisition. Our head of LTL is transportation veteran Tony Brooks. Tony has instilled a culture of accountability that has the team focused on customer satisfaction and profitable growth.

We're ahead of plan to improve annual profit in LTL by \$170 million to \$210 million by late 2017. At the 12-month mark post-acquisition, we've already achieved a profit improvement run rate of \$130 million and raised our customer service levels. Line-haul productivity has improved, and we're heavily investing in technology. We're rolling out workload planning tools that will drive productivity in pickup and delivery operations by assigning freight to drivers in a more analytical way. We're implementing new pricing analytics algorithms. And we're developing engineered standards, customized for each service center, to improve dock productivity. We've also added salespeople and strategic account managers, to address the wide-open opportunity to sell LTL to our full customer base in North America.

In logistics, we've steadily added vertical expertise, salespeople, CRM capabilities, and resources such as engineering. Our customers are selecting us because we're developing customized solutions with our advanced technology.

The large, multi-year contracts we signed in 2015 and early 2016 will continue to drive revenue growth through year-end into 2017, and in some cases, for years forward. These include agreements with premier customers such as Heineken, Iceland and Renault.

We're working with a billion-dollar pipeline of active logistics bids on both sides of the Atlantic, and we expect to accelerate growth in 2017 and again in 2018. There's high demand e-fulfillment, where we're the leader in Western Europe. In North America, our logistics team has traction in new verticals where we established credibility by building out our global logistics network in 2015.

#### **Cutting-Edge Technology**

XPO empowers its employees to deliver world-class service through information technology, a pillar of our strategy. We place massive importance on innovation, because we believe that technology – in the hands of well-trained, outstanding employees – is the ultimate differentiator in our industry. We have a global team of approximately 1,500 IT professionals who understand how to drive innovation for the benefit of our customers.

We'll invest approximately \$425 million in our IT in 2017, and we're happy to make that investment. Technology is a huge differentiator for us. We've built a highly scalable and integrated system using cloud-based technology that gives us agility and facilitates enhancements. This enables rapid technology development, testing and deployment. We see the ongoing enhancement of our technology as being critical to continually improving customer service and leveraging our scale.

Our commitment to technology is pervasive across the company. We're constantly enhancing our Freight Optimizer and Rail Optimizer systems. On the contract logistics side, the warehouses we run are becoming high-tech hubs, with a combination of automated systems and robotics. It's leading to important new efficiencies for customers – for example, the ability to customize products on the fly, very close to fulfillment. Our proprietary technology facilitates omni-channel distribution, reverse logistics, lean manufacturing support, aftermarket support, supply chain optimization and transportation management.

In our last mile business, we hold the patents on industry-leading software for real-time workflow visibility and customer experience management. This gives us a competitive advantage in the last mile space, because it documents our ability to deliver superior end-customer satisfaction ratings. We can move quickly to address any sub-par carrier performance.

#### **Company Overview**

XPO is a highly integrated network of people, technology and physical assets. We use our network to help customers manage their goods more efficiently throughout their supply chains.

As context, we have two reporting segments: transportation and logistics. We sometimes refer to our logistics operations as "supply chain" or "contract logistics." We run our business under the single brand of XPO Logistics.

We're not reliant on the economy of any one country, region or industry. About 59% of our revenue is generated in the United States, 12% comes from France and 12% from the UK. Of the balance, Spain is the next largest at 4% of revenue. In total, we operate in 34 countries, with over 86,000 employees and 1,425 locations.

Our customer base is also highly diversified. The more than 50,000 customers we serve are in every major industry and have thousands of different end markets. Retail and e-commerce accounts for the largest portion of our revenue at 24%, followed by food and beverage at 12%.

Adjusting for the sale of truckload, about 63% of our revenue comes from transportation, and the other 37% is logistics. We're the second largest provider of contract logistics services globally, which puts us at the forefront of this \$120 billion sector that's projected to grow at two to three times GDP.

Our service range also includes leading positions in four other sectors. Truck brokerage operates within a for-hire truckload market of approximately \$375 billion in North America. We're the second largest broker of truckload freight worldwide, and the largest manager of expedited shipments in North America. Expedite is a type of truck brokerage for urgent freight, and includes e-commerce home deliveries that are larger than parcel in major metro areas. Another area is less-than-truckload (LTL) transportation in North America, a \$35 billion sector where we're the second largest provider.

There's also intermodal/drayage, a \$22 billion opportunity in North America where we're the number three provider. This puts us in a strong position to capitalize on truck-to-rail conversions. Last mile logistics is a \$13 billion sector in the United States, where we're the largest provider in the heavy goods space, which is growing at five to six times GDP.

Together with the \$455 billion European transport industry, where we offer less-than-truckload, truck brokerage and last mile, we're looking at a total addressable opportunity of \$1 trillion or more.

Earlier, we mentioned that XPO functions as a single global network. We've meticulously built this network to provide exceptional value for our customers while generating high returns for our shareholders. The components are:

- An intense customer service culture and a highly engaged employee base;
- Best-in-class, proprietary technology integrated on a cloud-based platform across all business offerings;
- · Ground transportation assets of 16,000 owned tractors; 39,500 trailers; 9,400 53-ft. intermodal boxes; and 9,000 chassis;
- · A non-asset transportation network of 10,000 trucks contracted via independent owner-operators, and more than 1 million brokered trucks; and
- 434 cross-docks and 748 contract logistics facilities.

Our company overall is asset-light, with assets accounting for just under a third of our revenue. Our estimated net capex is less than 3% of revenue.

With that in mind, let's take a deeper look into XPO, starting with our logistics segment.

Logistics is an asset-light business characterized by long-term contractual relationships, low cyclicality and a high-value-add component that minimizes commoditization. It has low capex requirements as a percentage of revenue, which leads to strong free cash flow conversion and ROIC.

We operate approximately 151 million square feet (14 million square meters) of facility space devoted to our contract logistics operations, with about 65 million square feet (6 million square meters) of that capacity in the United States. Our global footprint makes XPO particularly attractive to multinational customers. Once we secure a contract, the average tenure is approximately five years, and these relationships can lead to a wider use of our services, such as inbound and outbound logistics.

Our supply chain teams provide a range of services to customers, including highly engineered solutions and high-value-add contract logistics. We perform e-commerce fulfillment, reverse logistics, factory and aftermarket support, packaging and labeling, distribution and managed transportation. We also collaborate with our larger customers to optimize their production flows.

Our logistics customers are the preeminent names in aerospace, technology, manufacturing, retail and e-tail, life sciences, wireless, chemical, healthcare, cold chain and other industries where outsourcing is taking root. Cold-chain logistics is a specialty of ours – it involves the handling of critical-care commodities such as food and beverages, which are less sensitive to economic cycles. These products are often highly regulated, with complex logistics requirements.

One of the most attractive parts of our contract logistics range is e-fulfillment. We're the largest e-fulfillment provider in Europe, with many e-commerce customers that are household names. We also have a major platform for e-commerce logistics in North America, where we provide

highly customized solutions for retailers and manufacturers, including reverse logistics and omni-channel services. Our other segment – transportation – includes our businesses for LTL, truck brokerage, last mile, intermodal, drayage, expedite and global forwarding.

We utilize a blended transportation model of brokered, owned and contracted capacity in North America and Europe. Our owned assets benefit our company and our customers, especially during periods of tight capacity, while the non-asset portion of our model is variable cost and gives us extensive flexibility. This "asset right" model serves our customers more consistently in all market conditions and further differentiates our value proposition.

Our truck brokerage line is high growth and high return. It's a non-asset business that places freight with qualified carriers through brokers that match capacity with shipper demand. Reliable and long-term access to truck capacity is critically important to shippers, and could become even more of a priority if the driver shortage worsens or more regulatory constraints are imposed in the coming years. Our brokerage network of about a million independent trucks in North America resonates with customers who need consistent, reliable truckload service.

Brokerage is compelling to us for a number of other reasons: it uses a variable cost model and is resilient across the cycle. It has high free cash flow conversion and minimal capex. We've been continuously improving the productivity of this business through technology and the tenure of our sales reps, as well as ongoing enhancement of our Freight Optimizer technology. Freight Optimizer drives our brokerage operations in North America, and we're currently rolling it out in Europe.

Brokerage is part of a global ground transportation industry that's both fragmented and diverse. It's a \$3 billion business for us worldwide. This includes Europe, where we generate over €1 billion of brokerage business annually − a tiny fraction of the addressable opportunity. We have experienced teams on both sides of the Atlantic facilitating industrial flows of raw materials and finished goods, consumer goods, sensitive freight, and freight that is high-value or high-security.

Last mile logistics is an asset-light business that's being propelled by major tailwinds, primarily from e-commerce and outsourcing. It's an outsized performer in our service range. We're the number one provider of logistics services for the home delivery of heavy goods in the U.S. – but we hold less than 7% share.

XPO is the main outsourced provider for the last mile of heavy goods for nearly all of the top 30 big-box retailers in North America. We're on track to facilitate over 12 million last mile deliveries this year. Our contract carriers often take the goods inside the home, where they perform white glove services such as assembly and installation.

In North America, we're achieving greater scalability in last mile by multi-purposing our LTL cross-docks. In Europe, which is another fragmented landscape with many regional providers, there's a large opportunity for us to apply our technology and best practices. We've just started exporting our last mile expertise overseas.

Moving on to our LTL business, this is a home run in both North America and Europe. LTL is an asset-based business that utilizes employee drivers, a fleet of tractors and trailers for line-haul, pick-up and delivery of pallets, and a network of terminals. We're the second largest U.S. provider, covering about 99% of all zip codes; and we offer more next-day and two-day lanes than any other LTL network. We're also the leading LTL provider in Western Europe, where the service is known as "palletized." We provide this service in regions that produce approximately 90% of the eurozone's GDP.

In 2016, in our U.S. operations, our LTL on-time pickup is up year-over-year, on-time delivery is up, line-haul productivity is up, and our damages and claims are down. That's saying a lot, because we had a high bar to surpass. The 2015 Mastio LTL Carrier Customer Value and Loyalty Report found that shippers ranked our LTL business number one among national LTL carriers in the categories of:

- · Trustworthiness;
- Shipments picked up when promised;
- · Shipments delivered when promised;
- Ability to meet appointment times for pick-up;
- Shipments delivered with no shortages;
- Competitive transit times;
- Billing accuracy; and
- Claims processing.

Intermodal and drayage is an additional growth opportunity for us in North America. Both are asset-light businesses that are involved in the long-haul portion of containerized freight, including rail brokerage, local drayage by independent trucking contractors, and on-site operational services. XPO has one of the largest drayage networks in the U.S., with about 2,200 independent owner-operators and access to another 25,000 drayage trucks.

Despite a sluggish intermodal environment, due to low fuel prices and loose truck capacity, we've been able to increase our bidding activity and our sales trends have been improving. Our proprietary Rail Optimizer technology is a growth engine and a differentiator – it was recently instrumental in helping us achieve our best-ever intermodal on-time performance. This improved customer satisfaction, and our on-time performance is now at a record high. We've also taken a lot of unnecessary costs out of the network.

The near-shoring trend of manufacturing in Mexico has been a boon to intermodal. It's driving up the volume of cross-border freight. For companies with North American trade interests, Mexico's competitively priced labor force and greater speed-to-market measure up favorably against overseas alternatives such as China. In addition, the railroads and the Mexican government have invested heavily in transportation infrastructure, attracting billions of dollars in new plant construction by global manufacturers.

We have a 30-year history in Mexico, and deep relationships with the railroads. We're on the front lines of near-shoring production for automotive, industrial goods, machinery and consumer goods. Even at the current level of cross-border activity, it's estimated that there are approximately 2.8 million truck movements across the U.S.-Mexico border each year, so there's considerable potential for us to convert truck to rail.

We're also the largest provider of expedited transportation in North America. Expedite shipments are time-critical goods or raw materials that have to get somewhere very quickly, typically on very little notice. One secular driver of expedite demand is the trend toward just-in-time urgent shipments (JIT).

JIT is a supply chain strategy that requires 3PL support for both manufacturing production and inventory management. As the largest manager of expedited shipments in North America, we have the resources to respond and pivot very quickly. We have a network of contracted owner operators who handle ground transportation; an automated air charter logistics service that assigns loads through an electronic bid platform; and managed transportation, where our technology initiates a new auction on the internet every 12 minutes. Expedite carriers bid on freight, and we take a fair markup for facilitating the entire process.

Not only does our expedite team serve customers with time-critical needs; they serve our other businesses as well. For example, if a rail track repair stalls a container into Mexico, we can put those goods on a chartered aircraft, or off-load them to an expedite ground carrier in our network. Our ability to find solutions to almost any challenge – often saving our customers from disastrous monetary loss – is a major advantage of our integrated organization.

Another component of our transportation segment is global forwarding, a non-asset business. Global forwarding is a \$150 billion sector where customers depend on our domestic, cross-border and international expertise.

The shipments we forward may have origins and destinations within the same country, or move between countries or continents. They may travel by ground, air, ocean, or some combination of these modes. XPO has a network of independent market experts who provide local oversight in thousands of key trade areas worldwide, and we hold OTI and NVOCC licenses. We believe that we can use our growing volume to purchase transportation more effectively for our global forwarding customers.

And finally, we're a top five global provider of managed transportation, with approximately \$2.7 billion of freight under management. Managed transportation is a non-asset service provided to shippers who want to outsource some or all of their transportation modes, together with associated activities. This can include freight handling such as consolidation and deconsolidation, labor planning, inbound and outbound shipment facilitation, documentation and customs management, claims processing, and 3PL supplier management, among other things.

More universally, the secular tailwinds in transportation and logistics are very favorable: a large, growing, fragmented industry with underpenetrated market sectors and trends toward outsourcing, specifically with multi-modal providers. Many companies are seeking to consolidate their supply chain relationships. This is particularly true of large companies with multiple end-markets or multinational footprints. It plays directly to our strengths of scale, lane density, service range and technology.

As one, integrated source for multi-modal solutions, we usually can reduce – sometimes very significantly – a customer's freight spend and inventory holding costs. We have the resources and infrastructure to provide world-class customer service, with the flexibility to adapt quickly as circumstances change. And we have the expertise to optimize supply chains from A to Z, with the technology to inform critical management decisions.

#### Global Sales and Service

As another part of our strategy, we're working diligently to increase our share of wallet with our existing customer base, as well as penetrate our high-growth sectors. Our penetration opportunity with large accounts is huge as we add more value to their supply chains with multiple XPO services.

Our experience tells us that the common denominator across all areas of transportation and logistics, around the globe, is that customers want results. Our company's roots are in expedite, dating back more than 25 years, so a do-or-die mindset of meeting customer expectations is embedded in our DNA. Anything less than stellar service is not an option for us.

Transportation customers want on-time pickup and delivery, and contract logistics customers want their goods to flow smoothly through the supply chain process. They want visibility into their flows, accurate documentation and damage-free handling. If a disruption does occur, customers want to know about it right away and they want to see a solution. If you walk into any XPO office or facility, you'll see that our people are trained to be professional, efficient and on top of things. They understand the importance of communication. And they know what it means to have a zero-fail mentality.

We see an opportunity to continue to differentiate XPO on the basis of phenomenal customer service in each of our lines of business. In every case, the litmus test is our customer. Is the customer thrilled to have chosen XPO? Are we constantly improving on the value we deliver? When we receive awards for operational excellence and performance from world-class companies such as Diebold, Nissan, Navistar and Whirlpool, we know that we're doing our job.

We also see opportunities to expand our leadership in areas of corporate responsibility, such as environmental awareness. We're proud to have received several environmental recognitions this year, including being named one of 75 Green Supply Chain Partners by *Inbound Logistics*. In France, we've been awarded the label "Objectif CO<sub>2</sub>" by the French Ministry of the Environment and the French Environment and Energy Agency – this recognizes the outstanding environmental performance of our transport operations in Europe.

We have several exciting developments going on in Europe right now on the "green" front. For example, in March, we announced a collaborative agreement to set up France's first urban rail shuttle. This landmark project in urban logistics is designed to provide economical and environmentally responsible service to the heart of Paris. Each Eurorail train shuttle will be able to transport 60 container cars of products. The products will then be distributed on XPO Logistics trucks that use alternative fuels such as natural gas instead of diesel. It will contribute to the reduction of diesel use in Paris for the transportation of merchandise, with fewer trucks on the streets of the city.

XPO is an environmental leader in Spain as well with the launch of government-approved mega-trucks. Mega-trucks use linked trailers that total 25.25 meters (82.84 feet) in length with a payload capacity of 39 tons. These trucks can reduce CO<sub>2</sub> emissions by over 25% and can potentially generate cost savings of over 20%.

That sums up our many avenues for value creation. Now it comes down to operational excellence and management. You'll find some information of interest about our leadership talent at the end of this presentation.

#### Financial Highlights

We had a very strong third quarter. We generated \$353 million of adjusted EBITDA, \$137 million of cash flow from operations, and \$65 million of free cash flow, all third quarter records for XPO. Our most robust growth came from our last mile and contract logistics operations in North America and our contract logistics operation in Europe. Market conditions were sluggish overall, but e-commerce was a major tailwind – driving margin expansion in our last mile business, and resulting in major contract logistics.

Our transportation segment improved third quarter net revenue margin to 28.1%, up significantly from 22.6% in the third quarter a year ago. Our logistics segment delivered a 36% increase in revenue, and a 109% increase in operating income.

Approximately 89% of our debt doesn't mature until 2021 or later, and all of our debt is covenant-light. We're within our long-term leverage target of three to four times net debt over EBITDA.

On November 2, 2016, we:

- · Raised our full-year 2016 free cash flow target to at least \$175 million, as compared with the prior target of at least \$150 million.
- Issued a full-year 2017 adjusted EBITDA target of at least \$1.350 billion. This target reflects a 17% increase over targeted full-year 2016 adjusted EBITDA of \$1.150 billion, after excluding the North American truckload operation for the full year.
- · And updated the following full-year financial targets:
  - For 2016, at least \$1.245 billion of adjusted EBITDA status quo with the prior target of \$1.265 billion, after accounting for a \$20 million impact from the truckload divestment.
  - · For 2018, at least \$1.575 billion of EBITDA status quo with the prior target of \$1.7 billion, after accounting for the truckload divestment.

#### **Inflection Point for Value Creation**

So in summary, we're at an inflection point in the evolution of our business: accelerating our EBITDA and cash generation, while continuing to invest in technology, our sales force and other levers of future growth.

XPO is on the radar in every industry that requires transportation or logistics. Our leading positions in so many parts of the supply chain are clearly resonating with customers. We're not just selling brokerage or contract logistics or expedite. We're working closely with customers to look at their entire supply chains, with all modes, from point of origin to the end-consumer, to help our customers operate more efficiently and take out costs. We look at the entire flow of goods, both holistically and in segments, to identify the opportunities. This collaborative approach, paired with our innovative IT, are major reasons why customers trust us with an average of 150,000 shipments and over five billion inventory units every day.

We have a strong franchise in each of our service offerings, with leadership positions in fast-growing areas such as e-fulfillment. We're well diversified by geographies, by verticals and types of service. Most important, we have top shelf talent – seasoned operators and executives who know how to achieve results.

We're also benefiting from many opportunities that are specific to XPO. These include numerous synergies and cost savings from the two major acquisitions we did last year. We have internal initiatives underway around the world to serve our customers even better, continuously improve our performance, compensate and motivate our people, lower our procurement costs, and expand our global sales efforts. The potential is dramatic: we have a \$1 trillion addressable opportunity, of which we hold less than 1.5% share.

This year, we not only made the Fortune 500 list for the first time, we were named the fastest-growing Fortune 500 company. In addition, Forbes ranked us #17 among innovative growth companies, and #263 among America's best employers. It's rewarding to get these accolades for what we've accomplished to date, and we're excited to be at a dramatic inflection point for global profitability and cash flow growth.

Thank you for your interest!

#### Appendix: Leadership Team (Partial List)

Our CEO, Brad Jacobs, has a unique track record in the business world. He's started five companies from scratch, including three publicly traded ones, and built each into a billion or multi-billion dollar enterprise. Brad and the management teams he led created dramatic shareholder value. In the process, they acquired and integrated approximately 500 companies and opened about 250 greenfield cold-start locations.

The two most recent companies Brad led prior to XPO were United Waste Systems, which he built into the fifth largest solid waste management company in North America, and United Rentals, which he grew to be the largest construction equipment rental company in the world. From 1992, when Brad took United Waste public, to 1997, when he sold it for \$2.5 billion to Waste Management, the earnings grew at about 55% CAGR and the stock price outperformed the S&P 500 by 5.6 times. At United Rentals, over the 10 years he led the company, the stock outperformed the Index by 2.2 times.

Underlying this history is Brad's ability to assemble world-class management talent to execute a business plan with great discipline. One of our most important competitive advantages at XPO is that we have a leadership team whose collective skill set matches our ambitious strategy. For a competitor to successfully do what we do, it would need to do more than add services – it would need to replicate our deep bench of talent, not only at the senior level, but in every key position. Here are just a few examples:

Lori Blaney is vice president of sales and customer solutions for our less-than-truckload business. She's responsible for the development and execution of our LTL growth strategy. Lori was with Con-way for more than 20 years before it was acquired by XPO, most recently as vice president of national account sales. Earlier, she served in management positions in sales operations, business development, marketing and human resources.

Michael Borman is our chief commercial officer, with executive responsibility for XPO's commercial strategy and the operation of our sales organization. His more than three decades of global experience include a notable tenure with IBM, where he led a workforce of 18,000 sales and technical support associates to grow the revenue of the Software Group from \$9 billion to \$18 billion in four years. Additional roles with IBM included head of the \$29 billion business partners organization; P&L responsibility for the \$4 billion iSeries (AS/400) server line; management of the UNIX server line; and responsibility for Asia-Pacific and other regional business units. Mike has served in chief executive positions with SunGard Public Sector and legacy operations of Symantec Corporation and Emerson Electric.

Tony Brooks leads our less-than-truckload business in North America. He's a 30-year career transportation and logistics executive who has run three of the largest fleets in North America, and spent 11 years with LTL long-haul carrier Roadway Express. Tony joined XPO from multinational food distributor Sysco, where he was responsible for North American field operations. Prior to Sysco, he served as senior vice president of logistics for Dean Foods, with responsibility for logistics, delivery, warehousing and fleet management. Earlier, over a decade in national operations with Sears, he drove significant cost efficiencies and improved safety performance. For PepsiCo/Frito-Lay, he held executive responsibility for regional transportation, fleet, warehousing and inventory management.

Ashfaque Chowdhury leads our contract logistics business as president of supply chain, Americas and Asia Pacific. Ashfaque joined XPO upon the acquisition of New Breed Logistics, where he spent more than 20 years delivering solutions to complex supply chain requirements. He initially served as XPO's executive vice president and chief information officer for contract logistics in the Americas, leading the technology services and advanced solutions organizations. Ashfaque has implemented more than 100 logistics operations for some of the most preeminent companies in the world

Troy Cooper is our chief operating officer and global head of XPO's two operating segments: transportation and logistics. Troy previously worked with Brad to help build two public companies. As a vice president for United Rentals, he helped integrate over 200 acquisitions in the United States, Canada and Mexico. For United Waste Systems, he helped build an integrated network of 86 truck-based collection companies and 119 facilities in 25 states. Earlier, Troy was with OSI Specialties, Inc. (formerly a division of Union Carbide, Inc.).

Jean-Luc Declas is senior vice president of development for our supply chain business in Europe. He previously served in a similar role with Norbert Dentressangle, which he joined in 2004. Jean-Luc has nearly 20 years of logistics management experience, including five years with multinational Giraud Logistics, where he served first as managing director of Central Europe, and then as managing director of France.

Gordon Devens is our chief legal officer, responsible for all corporate legal matters, governance and compliance. He also serves as the vice chairman of the Supervisory Board of XPO Logistics Europe. Prior to XPO, Gordon was vice president—corporate development with AutoNation, following positions there as associate general counsel and senior counsel for the retail automotive group. Earlier, he was an associate at Skadden, Arps, Slate, Meagher & Flom LLP.

Ramon Genemaras is our chief transformation officer – he leads the ongoing transformation of our global business processes by rationalizing our cost structure and cross-fertilizing best practices. Ramon has nearly three decades of senior experience in operations excellence, network optimization, strategic sourcing management and Lean Six Sigma with *Fortune 500* companies. Prior to XPO, he served as chief operating officer for a \$4.5 billion division of Johnson Controls; vice president–operational excellence for an \$8 billion division of Tyco International; and senior vice president–global operations and supply chain for CHEP, a logistics company of the Brambles Group. Earlier, he spent 17 years with General Electric Company, including executive roles with GE Motors Manufacturing, GE Commercial Transformers and GE Industrial Solutions.

Luis Angel Gomez is managing director of XPO's transport business in Europe. Luis joined XPO with 15 years of transportation expertise, including eight years with Norbert Dentressangle, where he led the Iberian, then global, transport operations, and served on the executive board. His leadership has been key in developing value-added services as part of the company's international growth strategy for transport, including LTL and palletized cross-border services in Europe and brokerage services. Luis is highly experienced in the dynamics of European markets – he joined ND as managing director of the company's transport operations in Spain, and grew the business to become a top three geography for ND's transport network. Prior to ND, Luis held executive positions with transportation companies Christian Salvesen Gerposa and Transportes Gerposa.

John Hardig, our chief financial officer, has been a significant presence in the transportation industry for nearly two decades. Before joining XPO, John was a managing director in the Transportation & Logistics group at Stifel Nicolaus Weisel, and an investment banker in the Transportation and Telecom groups at Alex. Brown and Sons. Over the course of his career, he has completed over 60 M&A transactions and his teams have raised billions of dollars of capital for many of the industry's leading logistics companies, including IPOs for C.H. Robinson and Hub Group, and follow-ons for Forward Air, Inc., Heartland Express, Inc. and Knight Transportation, Inc.

Mario Harik is our chief information officer. He was previously the CIO at Oakleaf Waste Management, an innovator in logistics for environmental management. Mario has been tapped over the years by *Fortune 100* companies for his expertise in building comprehensive IT organizations and proprietary platforms, similar to what we're doing here at XPO. He's put together a superstar team that uses technology in innovative ways tied directly to customer service.

Christophe Haviland is head of sales for our transport business in Europe. Christophe has over 25 years of senior business development experience, including 11 years at DHL where he led market penetration efforts in the technology and banking sectors, and was responsible for cross-region global account development in the Americas, Asia-Pacific, Europe, Middle East and Africa. More recently, Christophe served as sales director for large markets and director of multinational accounts at American Express, and was director of business development for Staples in France.

Meghan Henson leads our global human resources organization as chief human resources officer. She has 15 years of senior experience leading domestic and international HR operations. Prior to XPO, Meghan served as CHRO for the Chubb Group of Insurance Companies, with global responsibility for workforce support in 54 countries. Earlier, over eight years with PepsiCo, she held executive roles that included CHRO for global functions; senior vice president of HR for the \$10 billion Gatorade, Tropicana and Quaker product businesses; and head of HR in the Greater China Region for PepsiCo's multi-product direct sales business unit.

Charlie Hitt is responsible for leading our last mile business, following three years as its chief strategy officer. Charlie has more than 30 years of industry experience, including 15 years with Merchants Home Delivery Service (now MXD Group). As director of operations for Merchants, he was instrumental in growing revenue more than six-fold. He subsequently served as senior vice president—domestic operations for GeoLogistics, and as partner and chief operating officer of Affinity Logistics, before joining last mile leader 3PD in 2007. Charlie led 3PD's operations in executive roles until XPO acquired the business in 2013.

Erin Kurtz leads our company's global communications strategy and implementation. Erin is a seasoned leader with more than 15 years of experience in corporate messaging, public relations, brand marketing and social media. Prior to joining XPO, she co-founded marketing agency Hunt & Gather to create campaigns for global brands. Earlier, she served as vice president of external communications for AOL, was a director with Joele Frank, and led a global public relations team at Thomson Reuters that elevated the Reuters profile around the world.

Scott Malat is our chief strategy officer. Scott is responsible for our company's strategy and capital structure, as well as analyzing potential acquisition opportunities and managing our technology organization. Prior to joining XPO, he was the senior transportation analyst covering air, rail, trucking and shipping at Goldman Sachs. Earlier he was an analyst with UBS, and served as an internal strategy manager with JPMorgan Chase, where he worked with several of the bank's business units.

Ludovic Oster is senior vice president of human resources for XPO Logistics Europe. Ludovic joined Norbert Dentressangle in 2008 as head of human resources. In 2015, he was instrumental in the successful integration of ND following its sale to XPO. He is a former member of the Norbert Dentressangle executive board, and previously held positions with Delphi and Valeo.

Grant Richard is senior vice president—global IT infrastructure. Grant has a 20-year track record of transforming IT infrastructure through innovative architecture, operating efficiencies and the integration of global processes. Prior to XPO, he held a similar position with Goldman Sachs, where he was instrumental in the success of numerous technology and management initiatives, including the creation of the firm's risk and pricing infrastructure. Grant is a prior co-chair of the non-profit Open Computer Project, and has served on the faculty of Columbia University's professional degree program.

Greg Ritter is chief customer officer, responsible for developing integrated supply chain solutions for some of the largest companies in North America. Greg has more than three decades of sales and management experience in multi-modal transportation logistics. Prior to XPO, he served as president of Knight Brokerage, a subsidiary of one of the top ten transportation logistics providers in North America. Earlier, Greg spent 22 years with C.H. Robinson Worldwide.

Lance Robinson is our chief accounting officer, responsible for the financial strategy, risk management, administration and control systems of our global accounting operations. He has extensive senior financial experience, including 10 years as global controller—mergers and acquisitions for General Electric, and positions as chief accounting officer and vice president of business development for NBC Universal. Earlier, he was senior manager—assurance practice with Arthur Andersen. Lance is a certified public accountant, chartered accountant and chartered global management accountant.

Sanjib Sahoo is chief information officer for transport—North America, with responsibility for the technology groups that support our truck brokerage, intermodal, last mile, expedite and freight forwarding operations. Sanjib Sahoo has an impressive career history of fostering innovation and building world-class IT teams. Prior to XPO, he was CIO at tradeMONSTER (now e\*Trade), where he built and led the team that developed a highly regarded options trading platform with significant real-time capabilities and best-of-breed mobility. Sanjib is the architect of numerous other groundbreaking innovations that have driven commercial growth strategies.

Maneet Singh is XPO's senior vice president of IT shared services, with responsibility for the company's shared services technology infrastructure. Maneet has more than a decade of executive experience in transforming large IT organizations to increase corporate and commercial productivity, reduce costs and enhance revenue growth. His global strategies have led to enterprise-wide adoption of best practices, driving continuous improvement in national and multinational corporations. Prior to XPO, Mr. Singh led the business systems transformation and integration organization for Harris Corporation, and served in senior positions with Emerson Electric Company.

Drew Wilkerson is regional vice president for our brokerage business in North America, with P&L responsibility for 11 freight brokerage offices, including the company's flagship operations in Charlotte, N.C. and Ann Arbor, Mich. Additionally, Drew serves as key liaison for strategic brokerage customers. He has more than a decade of versatile industry experience, including six years with C.H. Robinson Worldwide, where he held leadership roles related to strategic sales, carrier relationships, customer relationships and operations. Upon joining XPO in 2012, he launched the Charlotte brokerage office and grew it into the largest cold-start operation in the company's history, with an annual revenue run rate of over \$70 million in the first 18 months.

Malcolm Wilson is managing director of XPO's logistics business in Europe. Malcolm has two decades of international experience in contract logistics management, including eight years with Norbert Dentressangle, where he served in a similar position and was a member of the executive board. Under Malcolm's leadership, ND's contract logistics business achieved global scale through a mix of organic growth and the integration of the Christian Salvesen and TDG acquisitions in the United Kingdom. He has been instrumental in developing ND's global logistics operations into the company's largest revenue-producing unit. Prior to ND, Malcolm held executive positions with Christian Salvesen, TDG and NYK Logistics.

#### Non-GAAP Financial Measures

This document contains certain non-GAAP financial measures as defined under rules of the Securities and Exchange Commission ("SEC"), including adjusted net income (loss) attributable to common shareholders and adjusted earnings per share ("adjusted EPS") for the three- and nine-month periods ended September 30, 2016; earnings and adjusted earnings before interest, taxes, depreciation and amortization ("EBITDA" and "adjusted EBITDA", respectively) for the three- and nine-month periods ended September 30, 2016 and 2015, on a consolidated basis and for the company's transportation and logistics segments; and free cash flow for the three- and nine-month periods ended September 30, 2016. As required by SEC rules, we provide reconciliations of these historical measures to the most directly comparable measure under United States generally accepted accounting principles ("GAAP"), which are set forth in the financial tables attached to this document. With respect to our 2016, 2017 and 2018 financial targets of adjusted EBITDA and our 2016 target of free cash flow, each of which is a non-GAAP measure, a reconciliation of the non-GAAP measure to the corresponding GAAP measure is not available without unreasonable effort due to the variability and complexity of the non-cash and other items described below that we exclude from the non-GAAP target measure. The variability of these items may have a significant impact on our future GAAP financial results and, as a result, we are unable to prepare the forward-looking balance sheet, statement of income and statement of cash flow, prepared in accordance with GAAP, that would be required to produce such a reconciliation. We believe that free cash flow is an important measure of our ability to repay maturing debt or fund other uses of capital that we believe will enhance stockholder value. We believe that EBITDA and adjusted EBITDA improve comparability from

period to period by removing the impact of our capital structure (interest expense from our outstanding debt), asset base (depreciation and amortization) tax consequences, and the nonrecurring items noted in the reconciliation. We believe that adjusted net income (loss) attributable to common shareholders and adjusted EPS improve the comparability of our operating results from period to period by removing the impact of nonrecurring expense items such as one-time transaction-related costs. In addition to its use by management, we believe that EBITDA and adjusted EBITDA are measures widely used by securities analysts, investors and others to evaluate the financial performance of companies in our industry. Other companies may calculate EBITDA and adjusted EBITDA differently, and therefore our measure may not be comparable to similarly titled measures of other companies. Free cash flow, EBITDA, adjusted EBITDA, adjusted net income (loss) attributable to common shareholders and adjusted EPS are not measures of financial performance or liquidity under GAAP and should not be considered in isolation or as an alternative to net income, cash flows from operating activities and other measures determined in accordance with GAAP. Items excluded from EBITDA and adjusted EBITDA are significant and necessary components of the operations of our business, and, therefore, EBITDA and adjusted EBITDA should only be used as a supplemental measure of our operating performance.

#### Forward-looking Statements

This document includes forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended, including our financial targets; the expected effects of the recent sale of our North American truckload business, including the expected improvement in our growth rate and return on capital and the expected reduction in our capital expenditures, the cyclicality of our business and our annual cash interest expense; expected industry growth rates; our expected ability to convert sales opportunities in our pipelines into business; the expected maturity dates of our debt; and our expected ability to generate profit improvement opportunities, including through cost rationalization, global procurement and the cross-fertilization of best practices. All statements other than statements of historical fact are, or may be deemed to be, forward-looking statements. In some cases, forward-looking statements can be identified by the use of forward-looking terms such as "anticipate," "estimate," "estimate," "could," "intend," "may," "plan," "potential," "predict," "should," "will," "expect," "objective," "projection," "forecast," "goal," "guidance," "outlook," "effort," "target" or the negative of these terms or other comparable terms. However, the absence of these words does not mean that the statements are not forward-looking. These forward-looking statements are based on certain assumptions and analyses made by us in light of our experience and our perception of historical trends, current conditions and expected future developments, as well as other factors we believe are appropriate in the circumstances.

These forward-looking statements are subject to known and unknown risks, uncertainties and assumptions that may cause actual results, levels of activity, performance or achievements to be materially different from any future results, levels of activity, performance or achievements expressed or implied by such forward-looking statements. Factors that might cause or contribute to a material difference include the risks discussed in our filings with the SEC and the following: economic conditions generally; competition and pricing pressures; our ability to align our investments in capital assets, including equipment, service centers and warehouses, to our customers' demands; our ability to successfully manage our growth, including by maintaining effective internal controls; our ability to successfully integrate and realize anticipated synergies, cost savings and profit improvement opportunities with respect to acquired companies; our ability to retain our and our acquired businesses' largest customers; our ability to develop and

implement suitable information technology systems; our substantial indebtedness; our ability to raise debt and equity capital; our ability to attract and retain key employees to execute our strategy, including retention of acquired companies' key employees; our ability to maintain positive relationships with our network of third-party transportation providers; our ability to attract and retain qualified drivers; litigation, including litigation related to alleged misclassification of independent contractors; labor matters, including our ability to manage our subcontractors, and risks associated with labor disputes at our customers and efforts by labor organizations to organize our employees; risks associated with our self-insured claims; risks associated with defined benefit plans for our current and former employees; fluctuations in currency exchange rates; fluctuations in fixed and floating interest rates; our ability to execute our growth strategy through acquisitions; fuel price and fuel surcharge changes; weather and other service disruptions; governmental regulation; and governmental or political actions, including the United Kingdom's likely exit from the European Union. All forward-looking statements set forth in this document are qualified by these cautionary statements and there can be no assurance that the actual results or developments anticipated by us will be realized or, even if substantially realized, that they will have the expected consequences to or effects on us or our business or operations. Forward-looking statements set forth in this document speak only as of the date hereof, and we do not undertake any obligation to update forward-looking statements to reflect subsequent events or circumstances, changes in expectations or the occurrence of unanticipated events, except to the extent required by law.